

Yapı Kredi 2019 Earnings Presentation

4 February 2020



A transition year with strong core revenue generation, volume growth in real terms, with acceleration in provisions for healthier B/S

Net Profit at 3.7 bln¹ with RoTE at 9.8%¹, supported by the strong PPP performance

- ✓ +26 bps y/y NIM widening (excl. CPI impact)
- ✓ +28%² y/y fee increase
- ✓ Below average inflation cost growth thanks to efficiency gains

Healthy volume growth with ongoing TL focus

- ✓ TL loans: +14% y/y
- ✓ TL customer deposits: +13% y/y

Acceleration in provisions for risky files, resulting in cumulative CoR at 3.12%³

Backed by sustained strength in fundamentals

- ✓ LCR⁴ as high as 190%, FC LCR at 430%
- ✓ LDR further improves: 97%
- ✓ Tier 1 Ratio at 13.7% with a strong buffer; thanks to ongoing internal capital generation

Notes:

Based on Bank-Only Financial except for Tier-1 Ratio aligned with 2019 Budget Guidance

1. Adjusted for 140 mln TL one-off provisions for insurance penalty

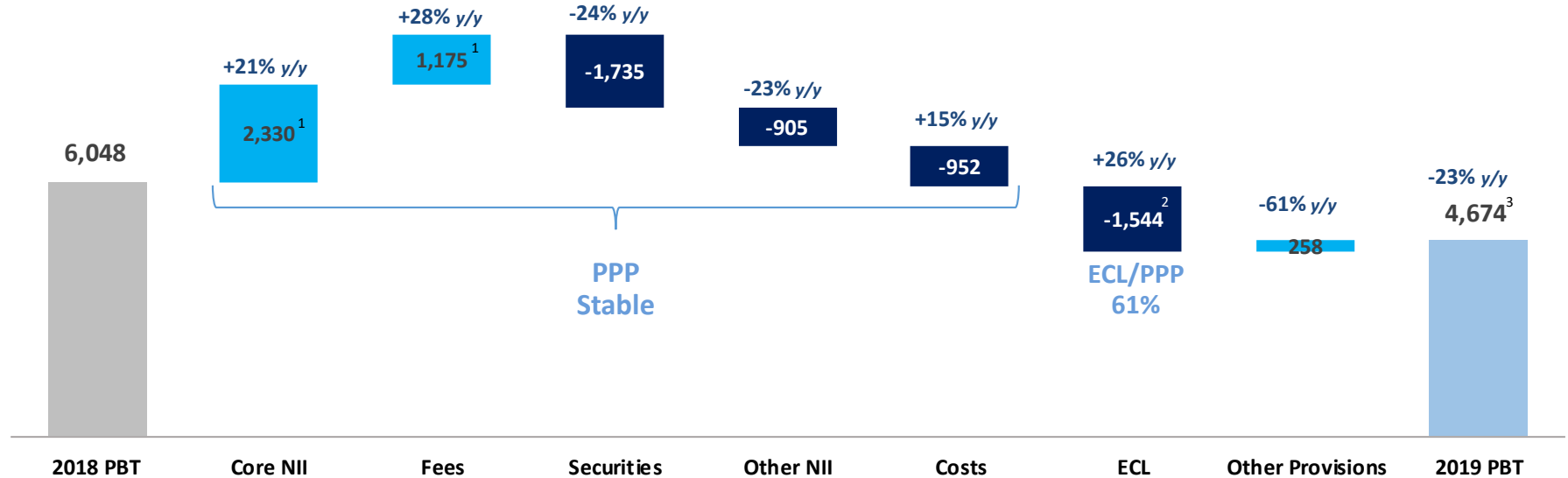
2. Fees growth is adjusted for the accounting classification following the cap on merchant fees in 4Q19

3. Net CoR adjusted for ECL hedging

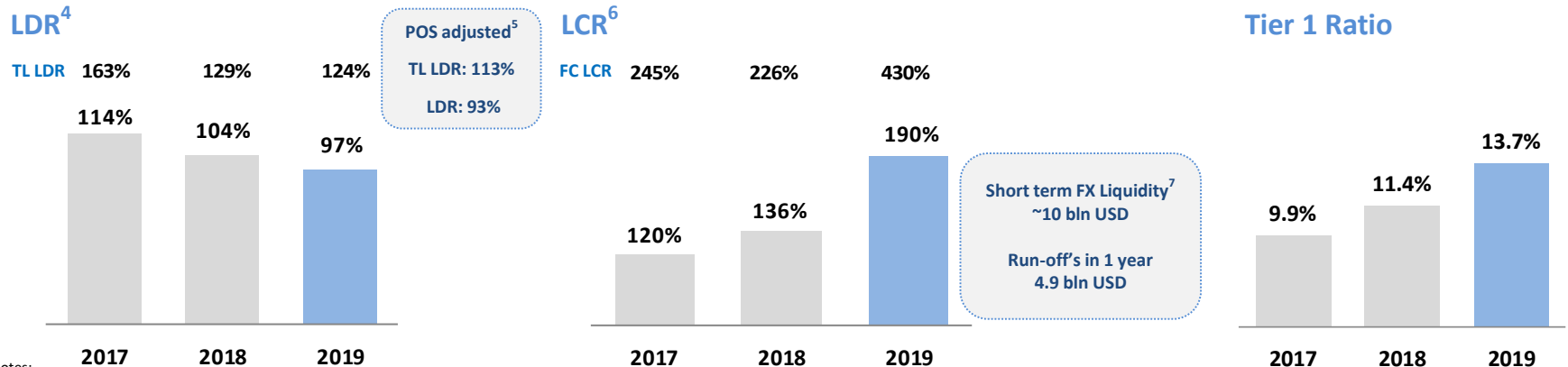
4. Based on past three months averages

Stable PPP with strong core revenue generation while net profit affected by elevated provisioning, where the solid fundamentals intact

Profit Before Tax generation (TL mln)



Fundamentals



Notes:

- Adjusted for accounting classification following the cap on merchant fees
- Consolidated adjusted for FC hedge on ECL
- Adjusted for 140 mln TL one-off provisions for insurance penalty
- LDR= Loans / (Deposits + TL Bonds)
- Adjusted for POS merchants blocked deposits
- Based on past three months averages
- MIS data 1 month liquidity

TL loan growth in real terms via small tickets with ongoing deleveraging in FC loans

Lending

Loan volumes (TL bln)

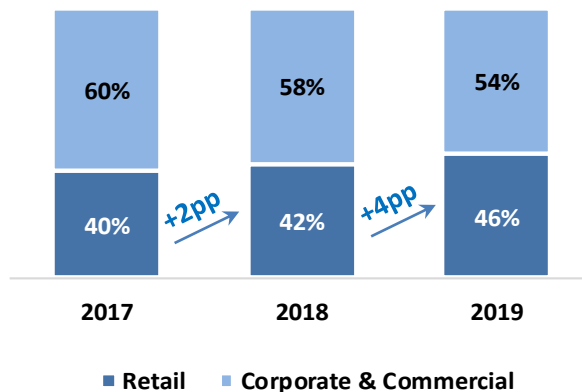
	Yapı Kredi			Private Banks ¹	
	2019	q/q	y/y	q/q	y/y
Cash+Non-cash Loans²	318.9	3%	4%	5%	4%
TL ³	159.5	4%	11%	5%	7%
FC (\$) ³	26.6	-4%	-14%	-1%	-11%
Cash Loans²	229.4	3%	4%	5%	5%
TL ³	132.6	5%	13%	6%	8%
FC (\$) ³	16.3	-4%	-17%	-2%	-11%

4% total loan growth on a y/y basis

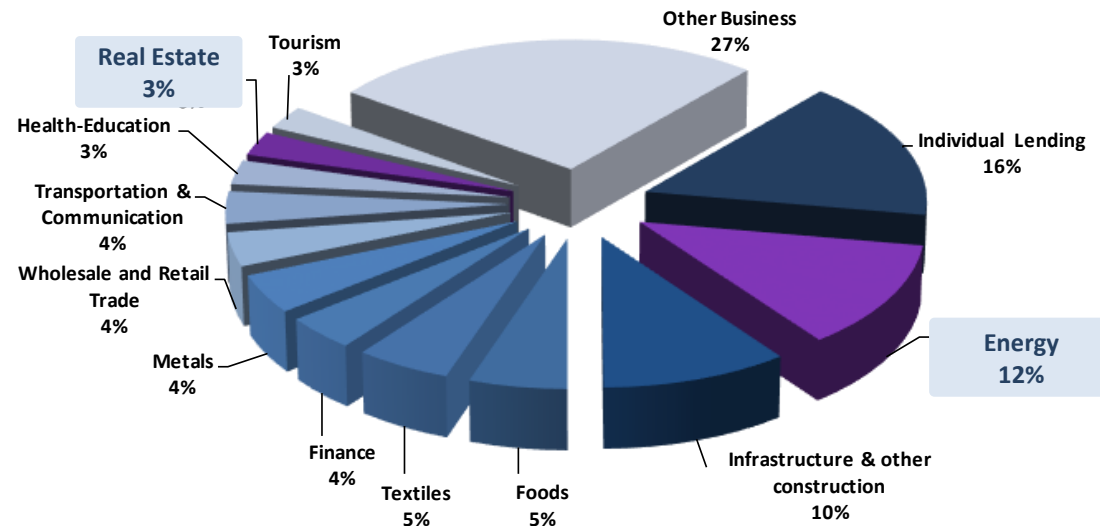
13% y/y increase in TL cash loans

-17% y/y contraction in FC cash loans

Segment Breakdown of Cash Loans⁴



Sectoral Breakdown of Cash and Non-Cash Loans - bank only



Notes:

1. Private banks based on BRSA weekly data as of 27 December 2019
2. Cash Loans indicate performing loans excluding factoring and leasing receivables
3. TL and FC loans are adjusted for the FX indexed loans
4. Based on MIS data adjusted for FX, Retail includes individual, credit cards and SMEs

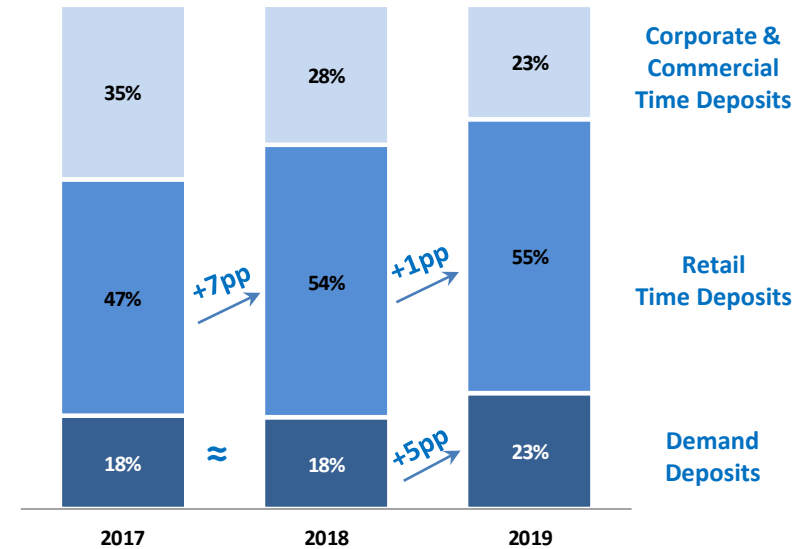
Strong demand deposit growth with ongoing support from small tickets supporting cost of funding

Funding

Deposit volumes (TL bln)

	2019	YKB		Private Banks ¹	
		q/q	y/y	q/q	y/y
Customer Deposits	226.0	5%	13%	7%	18%
TL	99.5	10%	14%	8%	11%
FC (\$)	21.3	-3%	-1%	1%	10%
Customer Demand Deposits	51.8	8%	47%	7%	34%
TL	20.7	16%	49%	9%	20%
FC (\$)	5.2	-1%	30%	1%	17%

Deposit Breakdown (FX adjusted)²



100 bps market share gain in individual deposits since 2017
at 13.6%

177 bps market share gain in TL individual demand deposits since 2017
at 15.7%

Notes:

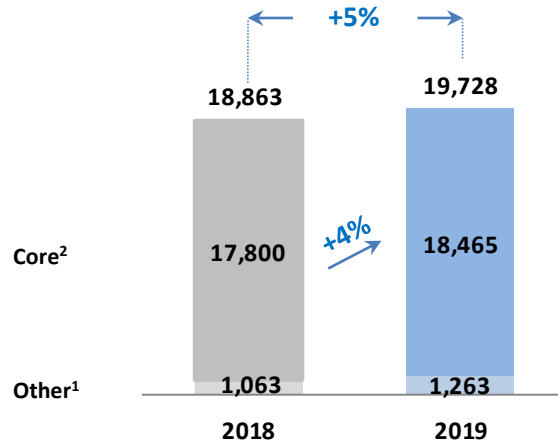
1. Private banks based on BRSA weekly data as of 27 December 2019
2. Based on MIS data (weekly average)

Continuous core revenue improvement with acceleration in the last quarter, thanks to better positioning against macro developments

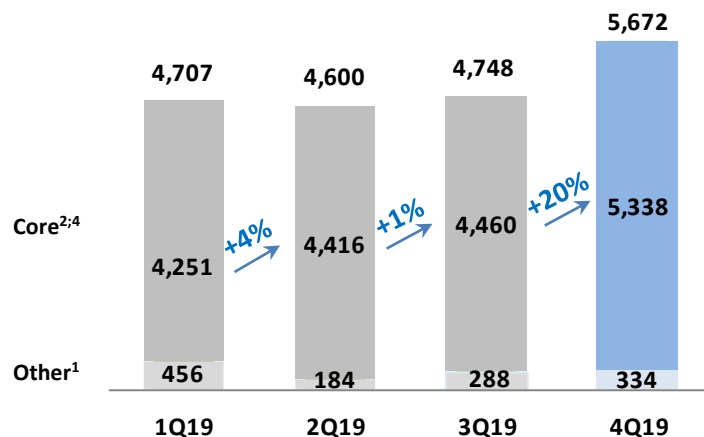
Revenues

Revenues^{1,2} (TL mIn)

Yearly

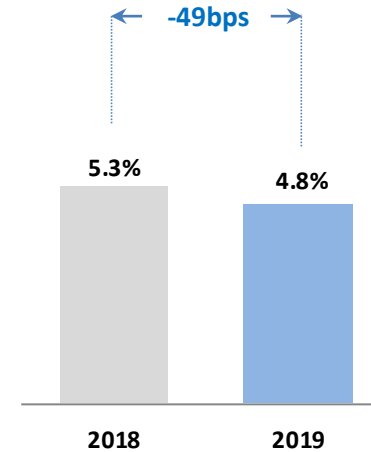


Quarterly



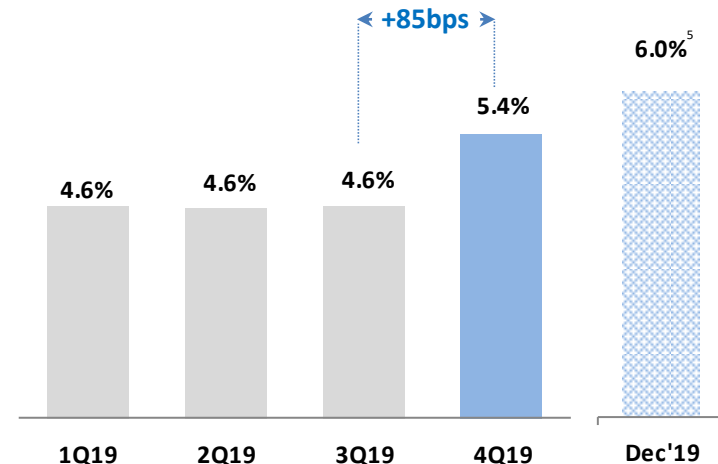
Core Revenue Margin

Cumulative



52 bps ytd improvement³
excluding CPI linkers

Quarterly⁵



Notes:

1. Revenues and other revenues exclude ECL collection income and trading income to hedge FC ECL

2. Core Revenues = NII + swap costs + net fee income

3. MIS, based on daily averages

4.

Adjusted for the CPI realisation of 8.55% (1Q19: 12%; 2Q19: 11%; 3Q19: 11%)

5.

MIS, based on BRSA monthly data

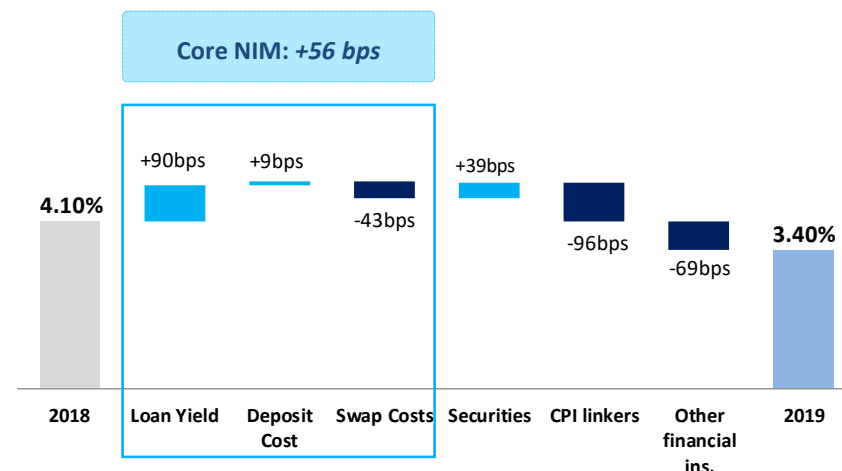
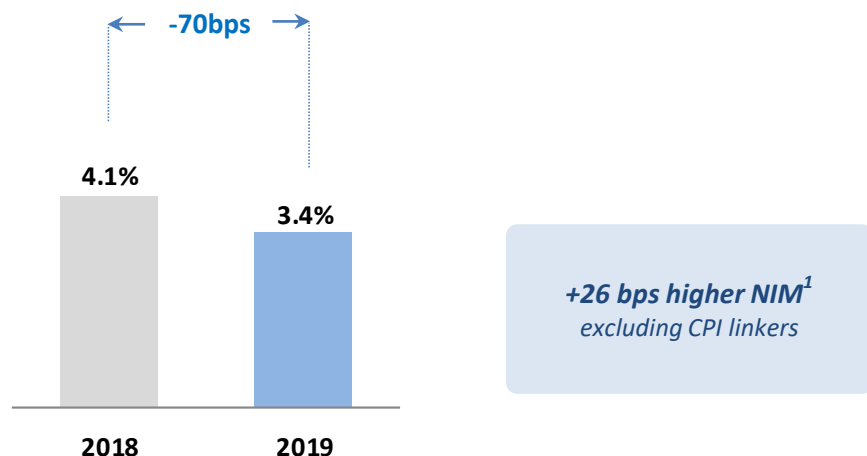
Widening in CPI adjusted¹ NIM better than the guidance with support from L/D spreads

Revenues - NIM -

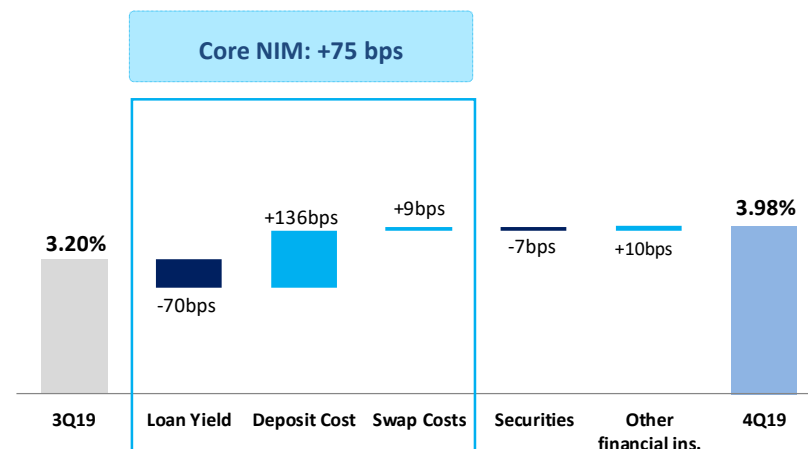
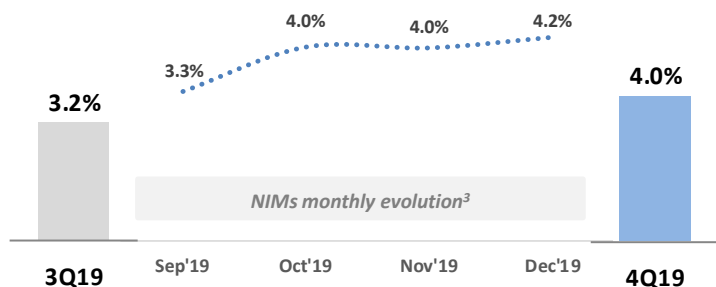
Swap Adjusted NIM

NIM Evolution

Cumulative



Quarterly²



Notes:

Based on Bank-Only financials

1. MIS, based on daily averages; CPI for valuation: 2019: 8.55%; 2018: 25.2%
2. Quarterly NIM on a homogenous basis when adjusted for CPI (4Q19: 8.55% - 3Q19: 11%) and interest income adjustment for accounting classification following the cap on merchant fees
3. MIS, based on BRSA monthly data

Further widening in loan-deposit spread through successful strategy in a decreasing interest rate environment

Loan-Deposit Spread –

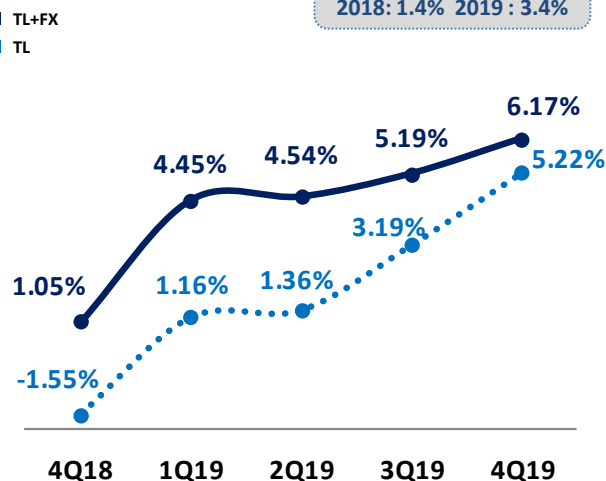
Loan – Deposit Spread Evolution

Loan-Deposit Spread (Quarterly)

98 bps wider Loan-Deposit spread
vs. 3Q19 thanks to 203 bps
improvement in TL loan-deposit
spread q/q

Cum. TL spread

2018: 1.4% 2019: 3.4%

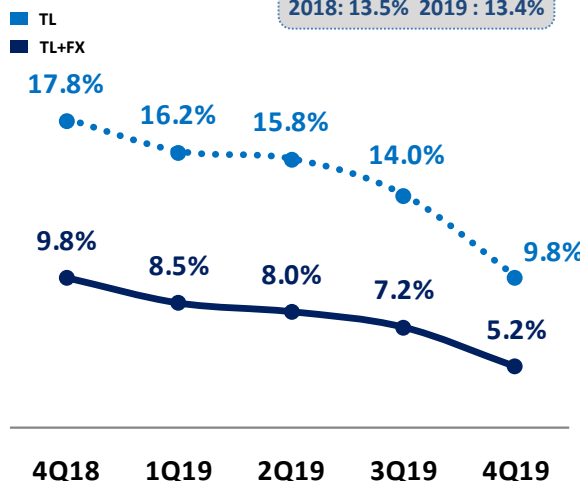


Deposit Costs (Quarterly)

202 bps improvement in total cost
of deposits q/q mainly due to 419
bps decline in TL deposit costs q/q

Cum. TL cost

2018: 13.5% 2019: 13.4%

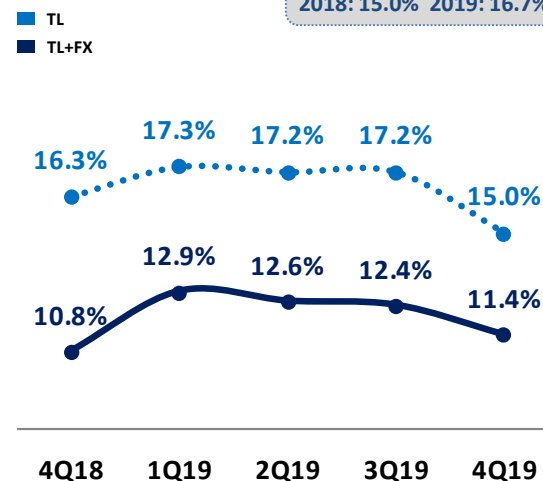


Loan Yields¹ (Quarterly)

Controlled decrease of 104 bps in
loan yields (TL: -216 bps) vs. 3Q19
in a decreasing interest rate
environment

Cum. TL yield

2018: 15.0% 2019: 16.7%



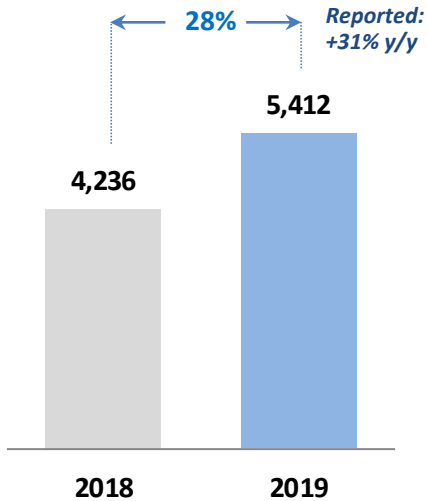
Notes:
Based on Bank-Only financials
1. Performing loan yields; interest income adjustment for accounting classification following the cap on merchant fees

Fee performance significantly better than guidance supported by renewed service model, payment systems and transactional banking

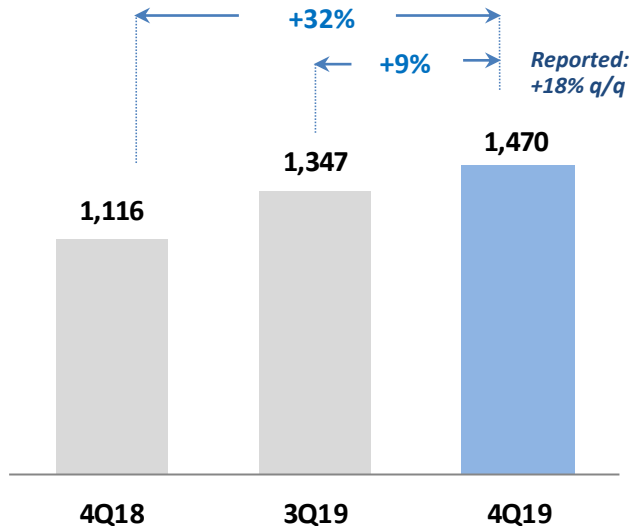
Revenues - Fees

Net Fee Income¹ (TL mIn)

Yearly



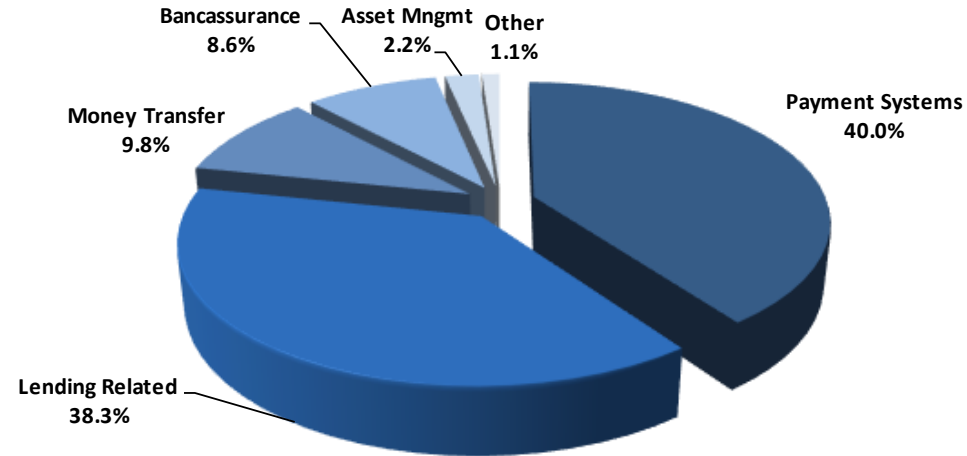
Quarterly



Notes:

1. 4Q19 fees adjusted for accounting classification following the cap on merchant fees
2. Based on Bank-Only financials

Net Fees Composition^{1;2}

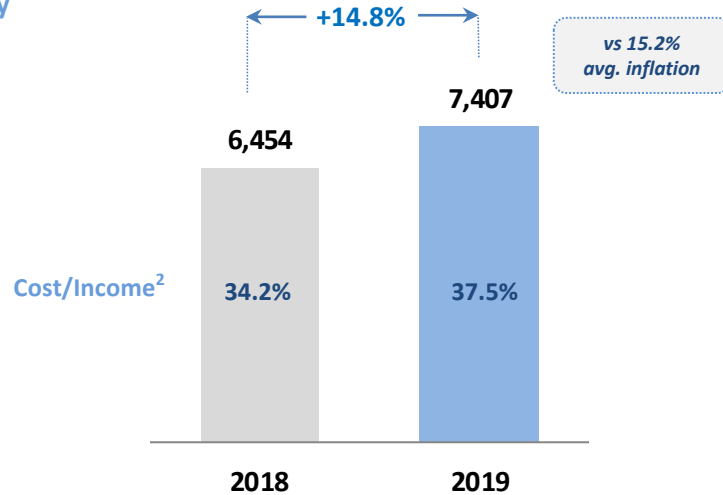


- *Payment systems: +18% y/y*
- *Lending Related: +32% y/y*
 - *Non-cash: 35% y/y*
- *Money Transfer: +38% y/y*
- *Bancassurance: +60% y/y*

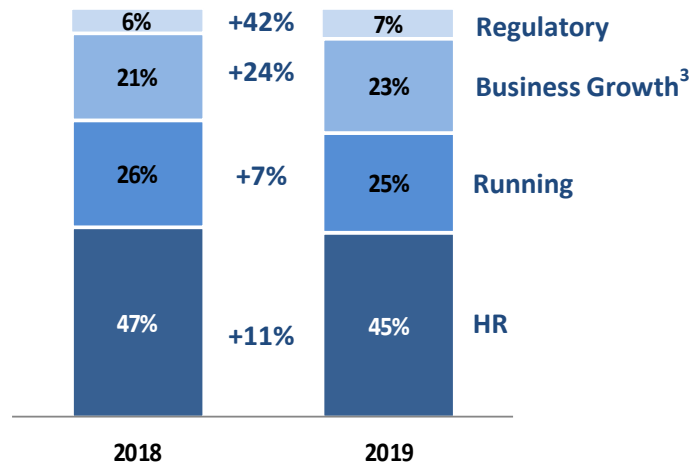
Cost growth in line with guidance thanks to single digit increase in running costs

Costs¹ (TL mln)

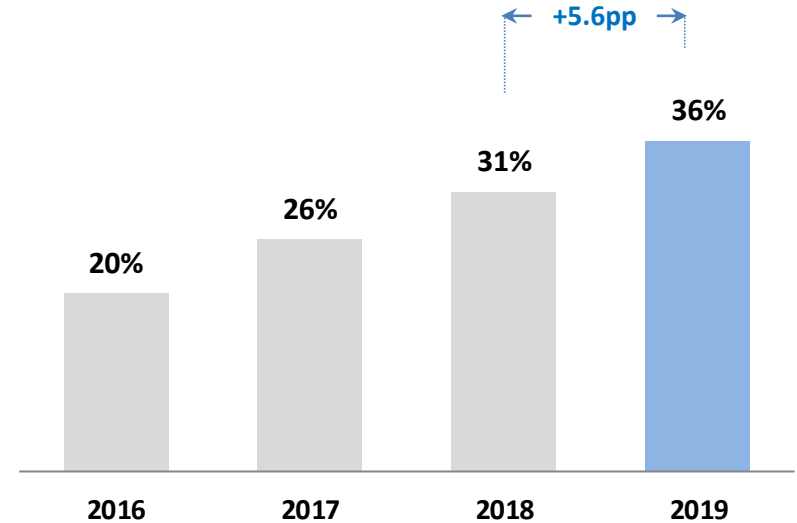
Yearly



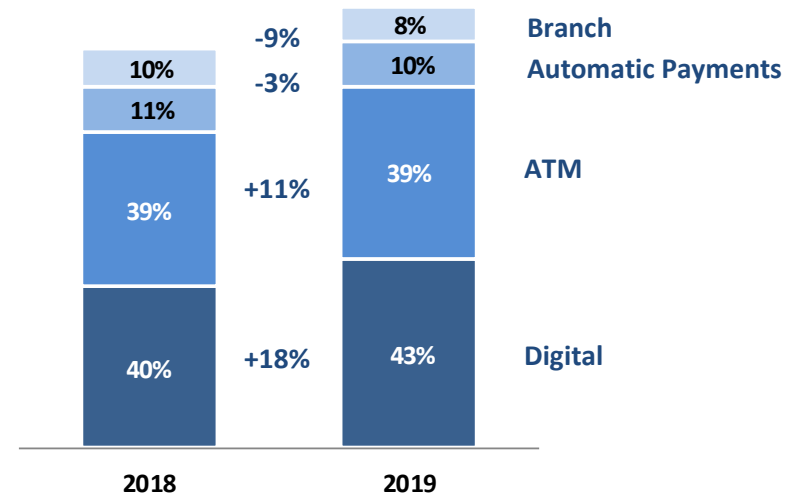
Cost Breakdown



Share of Digital in Main Products⁴ Sold



Transaction⁵ per Channel



Notes:

1. Excluding pension fund provision (4Q19: 257 mln TL; 4Q18: TL 230 mln)

2. Income adjusted for trading income to hedge FC ECL and collections

3. Includes customer acquisition cost and investments

4. Based on MIS data; Main Products; GPL, CC, Time Deposit, and Flexible Account

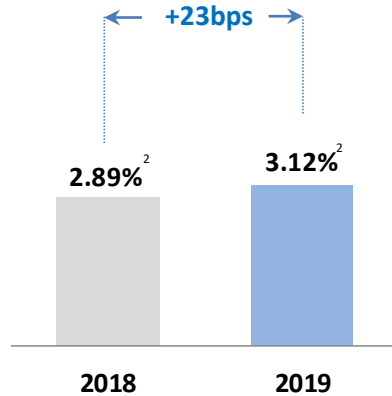
5. Transactions include, Money Transfers, Payments, Deposit, Cash Loans, Non-cash Loans, Insurance, Money withdrawal, Investment products, Credit Cards

CoR level elevated due to acceleration of provisioning which were planned for coming years

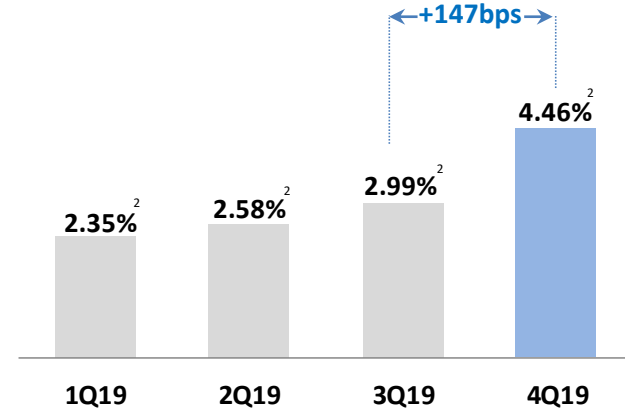
Asset Quality

Total Cost of Risk¹

Cumulative

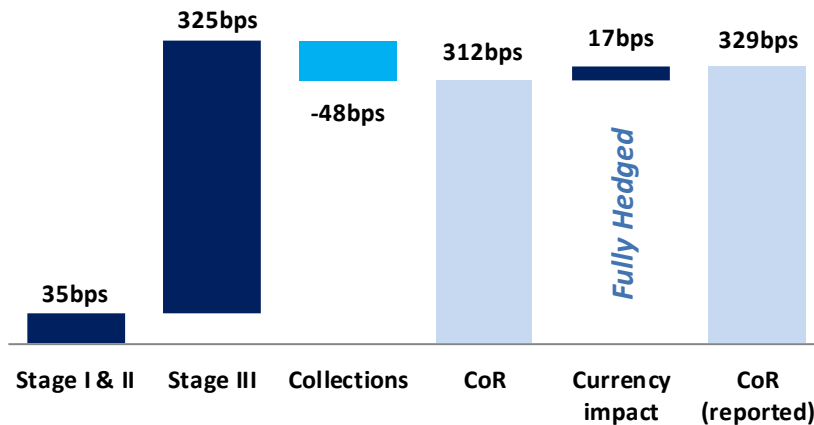


Quarterly

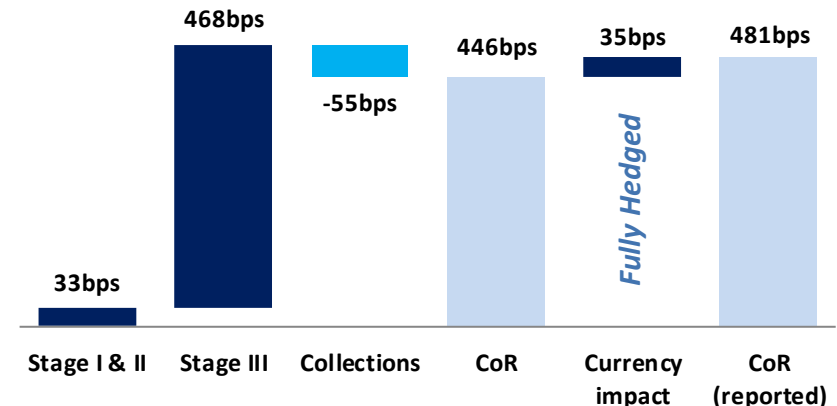


Cost of Risk composition

Cumulative



Quarterly



Notes:

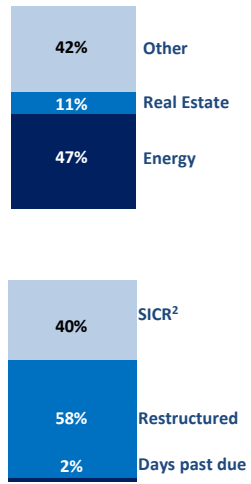
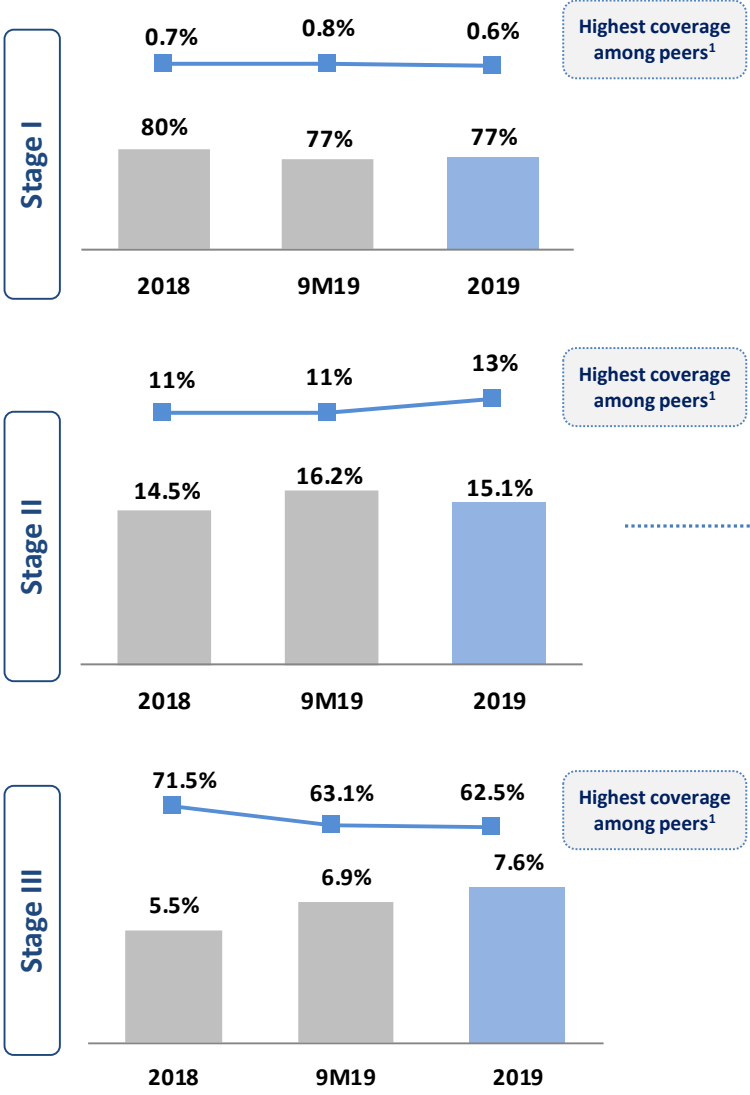
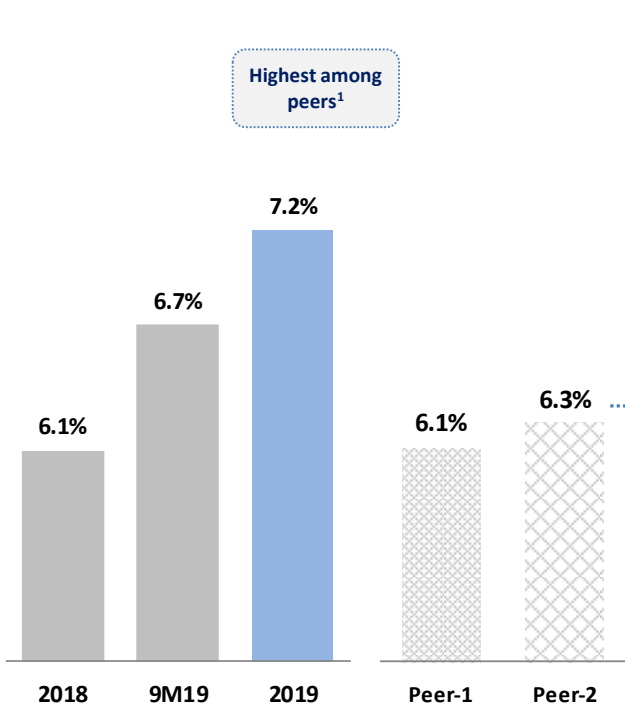
Based on Bank-Only BRSA financials

1. Cost of Risk = (Total Expected Credit Loss- Collections-FC ECL hedge)/Total Gross Loans

2. Stated CoR - 1Q19: 2.71%; 2Q19: 2.75%; 3Q19: 2.77%; 4Q19: 4.81% - 2018: 2.77%; 2019: 3.29%

Risky file classification with further actions to strengthen the coverage

Provisions / Gross Loans



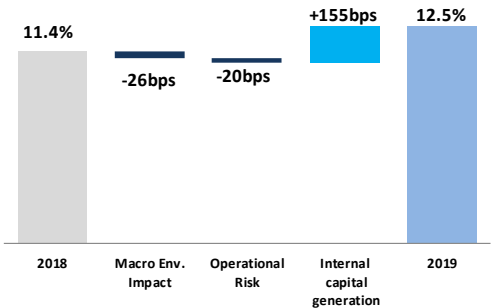
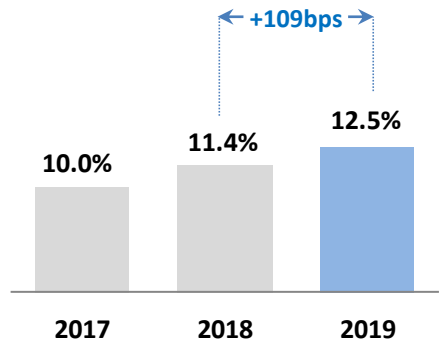
Notes:
Based on Bank-Only BRSA financials
1. Private Peers which already announced their 2019 financials
2. SICR: Significant Increase in Credit Risk
TL 2.57 bln NPL sales in 2019; TL 817 mln NPL write-off

Significant improvement in capital ratios driven by strong internal capital generation

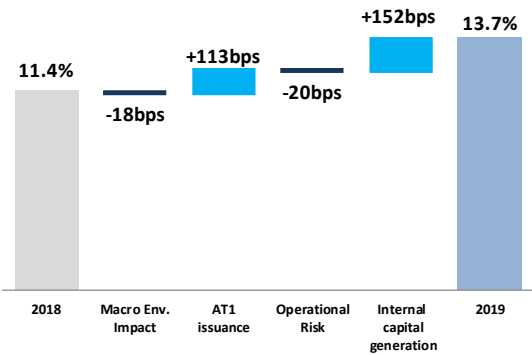
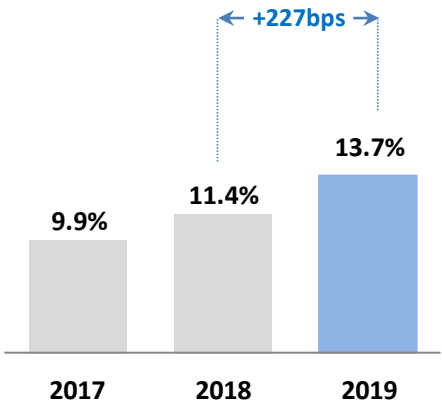
Capital

Capital Ratios

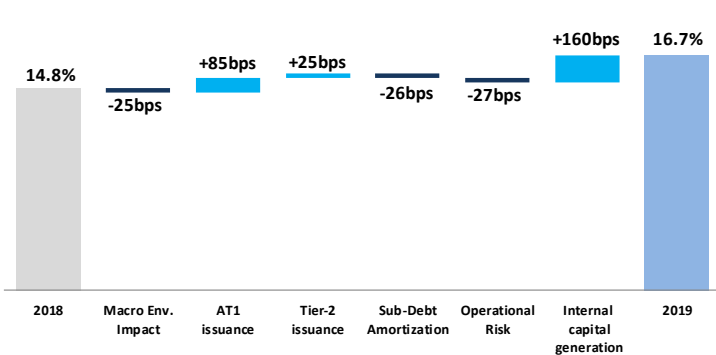
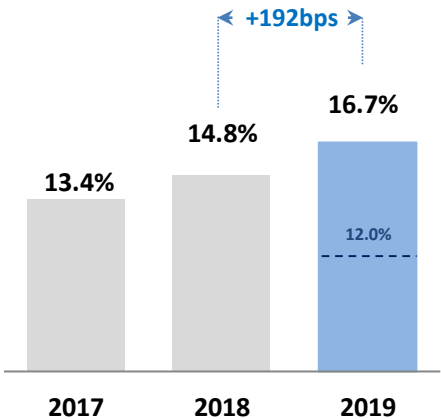
CET1



Tier1



CAR



Stronger top-line and fundamental performance...

Efforts towards balance sheet cleaning

Guidance

2019 Guidance vs. Realizations

		2019 Guidance	2019 Actual	
Fundamentals	LDR	~105%	98%	↑
	CAR	> 15%	16.7%	↑
Volumes	TL Loans	~15%	14%	✓
	Deposits	Mid-teens	13%	✓
Revenues	NIM (w/o CPI impact)	Flat	+26 bps	↑
	Fees	Mid-teens	29%	↑
Costs	Costs	Below average CPI	15%	✓
Asset Quality	NPL ratio	< 7%	7.6%	✗
	Total CoR	< 300 bps	312 bps	✗
Profitability	RoTE	low teens	9.8% ¹	✗

Notes:

All figures based on BRSA bank-only except for CAR

1. Adjusted for TL 140 mln provision for insurance penalty

Sustaining healthy fundamentals... Profitability improvement with contribution of all P/L lines

2020 Guidance

		2020 Guidance	Guidance Drivers
Fundamentals	LDR	≤ 105%	<ul style="list-style-type: none"> Sustaining ample liquidity levels
	CAR	≥ 16%	<ul style="list-style-type: none"> Capital ratios to be supported by ongoing efforts via internal capital generation
Volumes	TL Loans	High-teens	<ul style="list-style-type: none"> Volume growth focusing on value generating segments: Loan growth in line with private banking sector driven by TL loans, with small ticket focus; slight contraction in FX loans
Revenues	NIM	≥ 3.7%	<ul style="list-style-type: none"> Widening in NIM, with ongoing repricing efforts and effective ALM, on a comperable basis
	Fees	High-single digit	<ul style="list-style-type: none"> Single digit fee growth due to already known regulation changes
Costs	Costs	Mid-teens	<ul style="list-style-type: none"> Increase in cost mainly due to regulatory costs Ongoing support from digitalization
Asset Quality	NPL ratio	~ 7%	<ul style="list-style-type: none"> Improvement in NPL inflows and collections
	Total CoR	~ 225 bps	<ul style="list-style-type: none"> Ongoing conservatism in coverages
Profitability	RoTE	Mid/Low-teens	<ul style="list-style-type: none"> Improvement in RoTE with across the board contribution

Notes:
All figures based on BRSA consolidated financials except for NIM

Q&A



Annex

Macro Environment and Banking Sector

Macro Environment

Normalization trend on all macro lines with favourable global environment allowing the CBT to ease interest rates

	2017	2018	2019
GDP Growth¹(y/y)	7.5%	2.8%	-0.9%
CPI Inflation (y/y)	11.9%	20.3%	11.8%
Consumer Confidence Index (avg)	68.6	67.0	58.1
CAD²/GDP	-5.5%	-3.4%	0.4%
Budget Deficit/GDP	-1.5%	-1.9%	-2.9%
Unemployment Rate³	10.4%	13.5%	13.4%
USD/TL (eop)	3.77	5.26	5.94
2Y Benchmark Bond Rate (eop)	13.4%	19.7%	11.8%

Banking Sector

Strong fundamentals of the sector along with subdued loan growth due to ongoing market volatility

	2017	2018	2019
Loan Growth (y/y)	21%	14%	10%
<i>Private</i>	16%	6%	5%
<i>State</i>	27%	23%	19%
Deposit Growth (y/y)	16%	19%	22%
<i>Private</i>	13%	16%	17%
<i>State</i>	24%	25%	31%
NPL Ratio	2.9%	3.8%	5.2%
CAR	16.5%	16.9%	18.0%
ROATE	15.0%	13.8%	10.8%

Notes:

All macro data as of December 2019 unless otherwise stated

Banking sector volumes based on BRSA weekly data as of 27 Dec'19

1. GDP growth as of 9M19

2. CAD indicates Current Account Deficit as of Nov'19

3. Unemployment rate is as of Oct'19

CMD vs Actual Macro Environment and Banking Sector

Macro Environment

2019 was a year of correction rather than a growth year as was expected during CMD

	2019 CMD	2019 ACT	2020 CMD	2020 NEW
GDP Growth¹ (y/y)	4.0%	-0.9%	4.3%	~4%
CPI Inflation	8.5%	11.8%	8.0%	~9%
EUR/TL (eop)	5.69	6.68	6.15	7.04
USD/TL (eop)	4.61	5.94	4.98	6.40
Benchmark Bond Rate (eop)	9.6%	11.8%	9.5%	~9%

Banking Sector

Sector improvement in net profit postponed with the change in macro indicators mainly in 2019

	2019 ACT	2020 CMD	2020 NEW
Loan Growth (CAGR vs 2017)	12%	~13-15%	~13-15%
Deposit Growth (CAGR vs 2017)	21%	~13-15%	~17-18%
NPL Ratio	5.2%	~3.5%	~5.0%
CAR	18.0%	~14-15%	~16-17%
RoATE	10.8%	~15.0%	Low-teens

Notes:

All macro data as of December 2019 unless otherwise stated
Banking sector volumes based on BRSA weekly data as of 27 Dec'19

1. GDP growth as of 9M19

CMD Guidance vs 2020 Expectations - 1

		2020 CMD Guidance	2020 Expectations	Comparison
Capital Position (consolidated)	CET 1 Ratio	≥ 11.5%	≥ 12%	↑
	Tier 1 Ratio	≥ 12%	≥ 13%	↑
	CAR	≥ 14%	≥ 16%	↑
Revenue Generation & Volumes	Revenue Margin	≥ 4.7%	≥ 5.0%	↑
	Loan Growth - CAGR 17-20	~13 - 15%	~10%	↓
	Company Loans/Total Loans	~55%	~55%	✓
	SME Loans/Total Loans	~14%	~14%	✓
	Consumer Loans/Total Loans	~31%	~33%	↑
	Demand Deposits/Total Deposits	~20 - 21%	~23%	↑
	Individual Deposits/Total Deposits	~55 - 56%	~60%	↑
	# of Salary Customers Growth - CAGR 17-20	~15%	~15%	✓
	Housebank Customer Penetration	~25 - 27%	~29%	↑
	Net fee growth - CAGR 17-20	~15 - 17%	~22%	↑
	Payment System Fees/Total Fees	~38%	~40%	↑
	Lending Fees/Total Fees	~33%	~36%	↑
	Transactional Banking Fees/Total Fees	~12%	~15%	↑
	Non-Banking Financial Services Fees/Total Fees	~14%	~15%	↑

Notes:
All the CMD targets will be replaced with our 2020 guidelines as presented on page 15

CMD Guidance vs 2020 Expectations - 2

		2020 CMD Guidance	2020 Expectations	Comparison
Cost Management	Cost / Income	≤ 36%	~37%	x
	IT Investments/Total Costs	≥ 7%	≥ 7%	✓
	IT Expenses/Total Costs	≥ 11%	≥ 11%	✓
	IT Investments&Expenses ('17-20 CAGR)	17-19%	~20%	⬆
	# of Digital Customers ('17-20 CAGR)	~18-20%	~17-18%	✓
	Product Sold in Digital over Total	~41%	~40%	✓
	# of Transactions Performed via Digital (as a % of total transactions)	~52%	~50%	✓
	Commercial Volume per Branch - - CAGR 17-20	~16%	~14%	⬇
	Commercial Volume per Empl - CAGR 17-20	~16%	~16%	✓
Asset Quality	Cost of Risk	~1.0%	~2.25%	x
	Gross NPL ratio	~3.7%	~7%	x
	NPL inflows/Total Performing Loans	~1.6%	~2.2%	x
	NPL collections ('17-20 CAGR)	~5-10%	~10%	✓
Profitability	RoATE	Sector + 100bps/200bps	Mid/Low-teens	✓
	RoAA	~1.7%	1.3% - 1.4%	x

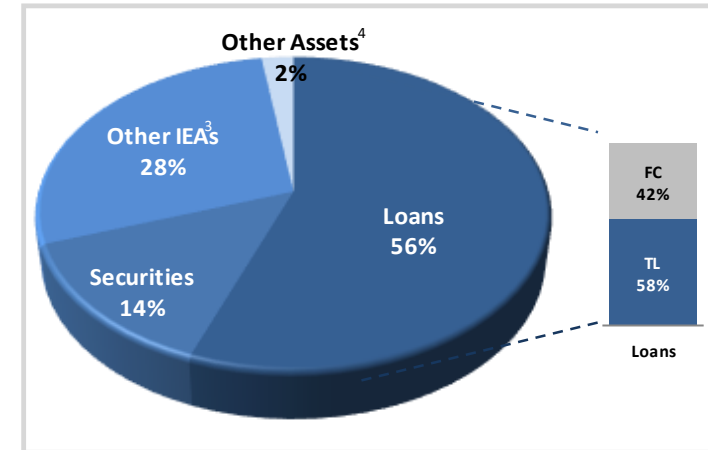
Notes:

All the CMD targets will be replaced with our 2020 guidelines as presented on page 15

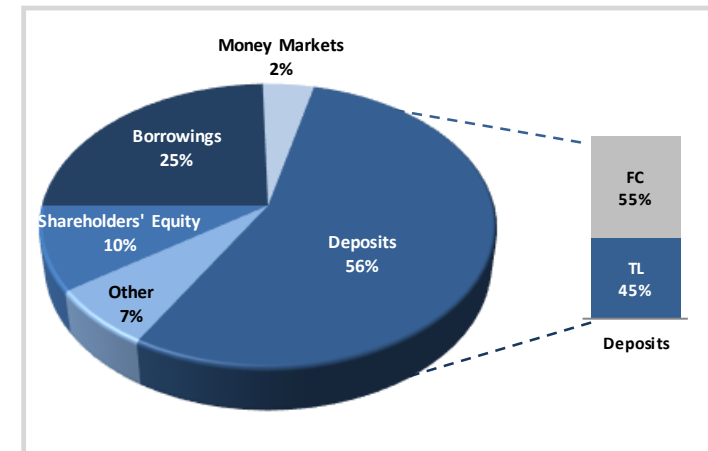
Consolidated Balance Sheet

TL bln	1Q17 ¹	1H17 ¹	9M17 ¹	2017 ¹	1Q18	1H18	9M18	2018	1Q19	1H19	9M19	2019	q/q	y/y
Total Assets	278.3	283.3	290.6	316.9	328.7	365.1	422.0	373.4	393.4	409.0	396.9	411.2	4%	10%
Loans²	183.7	185.8	190.6	199.9	205.3	222.2	249.4	220.5	230.5	232.3	222.4	229.4	3%	4%
TL Loans	107.0	111.1	115.1	120.1	118.8	123.0	124.8	117.3	121.8	128.0	126.2	132.6	5%	13%
FC Loans (\$)	21.1	21.3	21.2	21.2	21.9	21.7	20.8	19.6	19.3	18.1	17.0	16.3	-4%	-17%
Securities	32.6	32.4	35.5	38.8	41.7	45.2	49.7	49.9	52.1	54.5	54.4	57.1	5%	14%
TL Securities	22.4	22.7	25.5	28.1	30.7	32.7	33.7	35.9	37.4	39.0	39.3	41.1	4%	14%
FC Securities (\$)	2.8	2.8	2.8	2.8	2.8	2.7	2.7	2.7	2.6	2.7	2.7	2.7	1%	1%
Customer Deposits	157.3	157.4	158.4	163.9	166.6	180.1	210.8	199.9	215.4	219.5	214.4	226.0	5%	13%
TL Customer Deposits	79.5	78.1	69.2	72.8	81.4	76.7	84.7	86.9	86.6	90.9	90.5	99.5	10%	14%
FC Customer Deposits (\$)	21.4	22.6	25.1	24.2	21.6	22.7	21.1	21.5	22.9	22.4	21.9	21.3	-3%	-1%
Borrowings	61.0	62.3	63.9	75.3	80.8	90.0	114.5	90.0	98.6	101.9	100.1	102.4	2%	14%
TL Borrowings	5.1	6.1	6.5	7.1	6.8	7.8	7.0	5.6	7.6	8.2	8.3	10.8	30%	95%
FC Borrowings (\$)	15.4	16.0	16.1	18.1	18.7	18.0	17.9	16.1	16.2	16.3	16.2	15.4	-5%	-4%
Shareholders' Equity	27.7	28.5	29.0	30.1	31.6	37.8	40.3	39.0	39.1	40.5	40.2	41.2	2%	6%
Assets Under Management	17.4	18.5	19.1	19.5	20.1	19.6	19.9	21.1	17.4	25.7	26.5	27.3	3%	29%
Loans/Assets	66%	66%	66%	63%	62%	61%	59%	59%	59%	57%	56%	56%		
Securities/Assets	12%	11%	12%	12%	13%	12%	12%	13%	13%	13%	14%	14%		
Borrowings/Liabilities	22%	22%	22%	24%	25%	25%	27%	24%	25%	25%	25%	25%		
Loans/(Deposits+TL Bills)	112%	112%	115%	114%	113%	114%	112%	104%	103%	101%	100%	97%		
CAR	13.4%	13.7%	13.8%	13.4%	12.9%	13.9%	13.3%	14.8%	15.0%	15.6%	16.7%	16.7%		
Tier-I	9.7%	10.1%	10.2%	9.9%	9.9%	10.7%	9.8%	11.4%	12.1%	12.8%	13.6%	13.6%		
Common Equity Tier-I	9.9%	10.3%	10.3%	10.0%	9.9%	10.7%	9.8%	11.4%	11.0%	11.6%	12.5%	12.4%		

Assets



Liabilities



Note: Loans indicate performing loans

1. 2017 figures recasted for IFRS 9 reclassification of general provisions

2. TL and FC Loans are adjusted for the FX indexed loans

3. Other interest earning assets (IEAs) include Balances with the Central Bank of Turkey, banks and other financial institutions, money markets, factoring receivables, financial lease receivables

4. Other assets include investments in associates, subsidiaries, joint ventures, hedging derivative financial assets, property and equipment, intangible assets, tax assets, assets held for resale and related to discontinued operations (net) and other

5. Borrowings: include funds borrowed, marketable securities issued (net), subordinated loans. Intragroup funding from UniCredit €1.60 bn (Sep 18 was €2.56bn) / Total exposures is limited to cash excluding Business Related (i.e. Trade Finance), Repos and loro/nostro accounts)

6. Other liabilities: include retirement benefit obligations, insurance technical reserves, other provisions, hedging derivatives, deferred and current tax liability and other

Consolidated Income Statement

TL million	1Q18	2Q18	3Q18	4Q18	1Q19	2Q19	3Q19	4Q19	q/q	y/y	2018	2019	y/y
Net Interest Income including swap costs	2,543	2,778	4,004	4,239	3,112	3,241	3,254	3,329	2%	-21%	13,564	12,936	-5%
o/w NII	2,845	3,209	4,311	4,131	3,485	4,041	4,079	3,926	-4%	-5%	14,496	15,531	7%
o/w CPI-linkers	436	460	1,360	2,478	787	770	830	304	-63%	-88%	4,735	2,692	-43%
CPI-linkers (normalised)	1,126	1,150	1,191	1,268	588	687	689	727	5%	-43%	4,735	2,692	-43%
o/w Swap costs	-302	-431	-308	107	-372	-801	-825	-597	-28%	-656%	-933	-2,595	178%
Fees & Commissions	1,034	1,051	1,036	1,116	1,337	1,258	1,347	1,587	18%	42%	4,236	5,529	31%
Core Revenues	3,577	3,829	5,040	5,354	4,449	4,499	4,600	4,916	7%	-8%	17,800	18,465	4%
Operating Costs	1,450	1,554	1,683	1,768	1,712	1,793	1,779	2,122	19%	20%	6,454	7,407	15%
Core Operating Income	2,127	2,275	3,357	3,586	2,737	2,706	2,821	2,794	-1%	-22%	11,345	11,058	-3%
Trading and FX gains/losses	11	275	152	266	336	79	211	148	-30%	-45%	704	774	10%
o/w FX gains/losses	27	65	-193	225	77	128	138	98	-29%	-56%	124	441	257%
o/w MtM gains/losses	-7	118	300	35	195	-115	-24	-7	-	-	446	48	-89%
o/w Trading gains/losses	-9	92	45	6	64	67	97	56	-42%	-	134	285	112%
Other income	136	40	76	107	120	105	78	186	140%	74%	359	489	36%
o/w income from subs	28	25	31	32	28	18	22	26	17%	-19%	116	94	-19%
o/w Dividends	4	8	1	2	10	6	0	1	247%	-38%	15	17	17%
o/w Others	104	7	45	73	82	81	55	160	189%	118%	229	378	65%
Pre-provision Profit	2,274	2,590	3,585	3,959	3,193	2,890	3,110	3,128	1%	-21%	12,409	12,321	-1%
ECL net of collections	514	835	1,640	2,950	1,395	1,577	1,785	2,726	53%	-8%	5,939	7,483	26%
o/w Stage 3 Provisions	607	738	1,433	1,844	1,406	1,900	1,575	2,812	79%	52%	4,622	7,694	66%
o/w Stage 1 + Stage 2 Provisions	237	460	996	798	533	29	279	450	61%	-44%	2,491	1,290	-48%
o/w Collections (-)	330	363	244	90	337	251	198	329	66%	268%	1,026	1,115	9%
o/w ECL hedging	0	0	545	-397	207	101	-129	207	-	-	148	386	161%
Other Provisions & Costs	147	196	527	-448	216	5	79	5	-	-	422	305	-28%
o/w Pension fund provisions	0	85	145	0	211	0	59	-12	-	-	230	257	11%
o/w Pension fund provisions (under cost)	0	0	0	230	0	0	0	257	-	11%	230	257	11%
o/w Pension fund provisions (under provisions)	0	85	145	-230	211	0	59	-269	-	17%	0	0	-
o/w Other provisions	147	111	382	-449	5	5	20	18	-14%	-	191	48	-75%
Pre-tax Income	1,613	1,559	1,418	1,457	1,583	1,309	1,246	396	-68%	-73%	6,048	4,534	-25%
Tax	369	332	303	376	341	189	270	133	-51%	-65%	1,380	934	-32%
Net Income	1,244	1,227	1,115	1,081	1,241	1,120	976	263	-73%	-76%	4,668	3,600	-23%
One-offs	-	-	-	-	-	-	-	-140	-	-	-	-140	-
Net Income (Adj.)	1,244	1,227	1,115	1,081	1,241	1,120	976	404	-59%	-63%	4,668	3,741	-20%
ROTE¹	17.1%	14.9%	11.9%	11.4%	13.3%	11.8%	10.1%	4.2%	-598bps	-726bps	14.2%	9.8%	-444bps

Note:

1. 4Q19 & 2019 RoTE is adjusted for 140 mln TL one off provisions; 2Q18 & 1H18 ROTAE is adjusted for the 4.1 bln TL rights issue on 30th of June

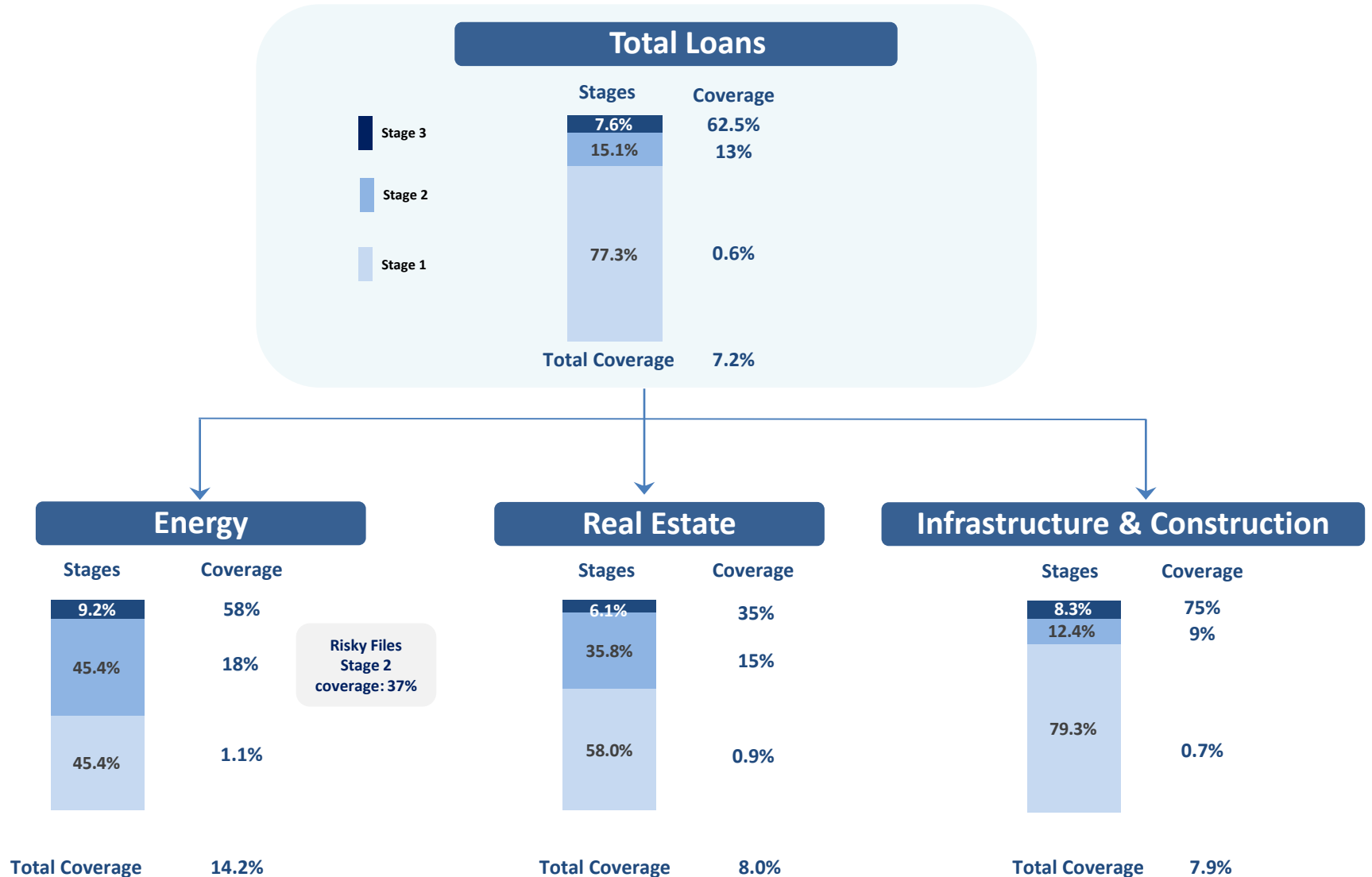
Bank-Only Income Statement

TL million	1Q18	2Q18	3Q18	4Q18	1Q19	2Q19	3Q19	4Q19	q/q	y/y	2018	2019	y/y
Net Interest Income including swap costs	2,270	2,585	3,677	3,925	2,806	2,936	2,973	3,046	2%	-22%	12,458	11,761	-6%
o/w NII	2,768	3,108	4,143	3,923	3,356	3,869	3,827	3,723	-3%	-5%	13,942	14,776	6%
o/w CPI-linkers	436	460	1,360	2,478	787	770	830	304	-63%	-88%	4,735	2,692	-43%
CPI-linkers (normalised)	376	401	442	519	588	687	689	727	5%	40%	1,738	2,692	55%
o/w Swap costs	-497	-523	-466	2	-551	-933	-854	-677	-21%	-	-1,484	-3,015	103%
Fees & Commissions	986	993	977	1,059	1,283	1,206	1,285	1,513	18%	43%	4,016	5,287	32%
Core Revenues	3,257	3,578	4,655	4,984	4,089	4,142	4,258	4,559	7%	-9%	16,474	17,048	3%
Operating Costs	1,375	1,470	1,591	1,659	1,615	1,688	1,668	2,016	21%	22%	6,096	6,988	15%
Core Operating Income	1,881	2,108	3,064	3,325	2,474	2,453	2,590	2,543	-2%	-24%	10,378	10,060	-3%
Trading and FX gains/losses	57	212	119	301	322	72	221	129	-41%	-57%	689	744	8%
o/w FX gains/losses	23	58	-50	265	64	164	137	42	-69%	-84%	297	408	37%
o/w MtM gains/losses	-8	114	125	35	194	-113	-12	38	-	10%	266	108	-60%
o/w Trading gains/losses	41	40	43	2	64	20	96	49	-49%	-	126	229	82%
Other income	252	227	276	212	298	267	226	312	38%	47%	967	1,104	14%
o/w income from subs	211	171	233	160	224	198	180	178	-1%	11%	776	781	1%
o/w Dividends	3	2	1	1	8	1	0	1	-	-	6	9	47%
o/w Others	39	54	42	50	66	68	46	133	192%	166%	185	313	69%
Pre-provision Profit	2,190	2,547	3,458	3,838	3,094	2,791	3,038	2,984	-2%	-22%	12,034	11,908	-1%
ECL net of collections	483	832	1,586	2,908	1,354	1,530	1,756	2,630	50%	-10%	5,810	7,271	25%
o/w Stage 3 Provisions	590	716	1,389	1,779	1,377	1,856	1,570	2,764	76%	55%	4,473	7,566	69%
o/w Stage 1 + Stage 2 Provisions	224	480	985	822	522	27	256	402	57%	-51%	2,511	1,206	-52%
o/w Collections (-)	330	363	244	90	337	251	198	329	66%	268%	1,026	1,115	9%
o/w ECL Hedging	0	0	545	-397	207	101	-129	207	-	-	148	386	161%
Other Provisions & Costs	145	194	516	-487	213	4	79	2	-	-	369	298	-19%
o/w Pension fund provisions	0	85	145	0	211	0	59	-12	-	-	230	257	11%
o/w Pension fund provisions (under cost)	0	0	0	230	0	0	0	257	-	11%	230	257	11%
o/w Pension fund provisions (under provisions)	0	85	145	-230	211	0	59	-269	-	17%	0	0	-
o/w Other provisions	145	109	371	-488	3	4	21	14	-33%	-	138	41	-70%
Pre-tax Income	1,562	1,521	1,357	1,416	1,527	1,257	1,202	353	-71%	-75%	5,855	4,339	-26%
Tax	318	294	242	335	285	138	226	89	-60%	-73%	1,188	739	-38%
Net Income	1,244	1,227	1,115	1,081	1,241	1,120	976	263	-73%	-76%	4,667	3,600	-23%
One-offs	-	-	-	-	-	-	-	-140	-	-	-	-140	-
Net Income (Adj.)	1,244	1,227	1,115	1,081	1,241	1,120	976	404	-59%	-63%	4,667	3,740	-20%
ROTE¹	17.0%	15.8%	11.9%	11.4%	13.3%	11.8%	10.1%	4.2%	-166bps	-181bps	14.2%	9.8%	-444bps

Note:

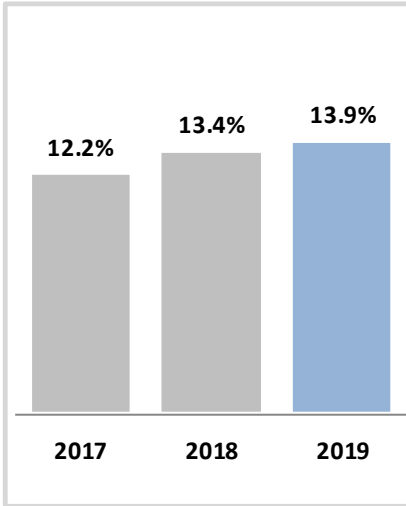
1. 4Q19 & 2019 RoTE is adjusted for 140 mln TL one off provisions; 2Q18 & 1H18 ROTAE is adjusted for the 4.1 bln TL rights issue on 30th of June

Loan Details in terms of Staging and Coverage

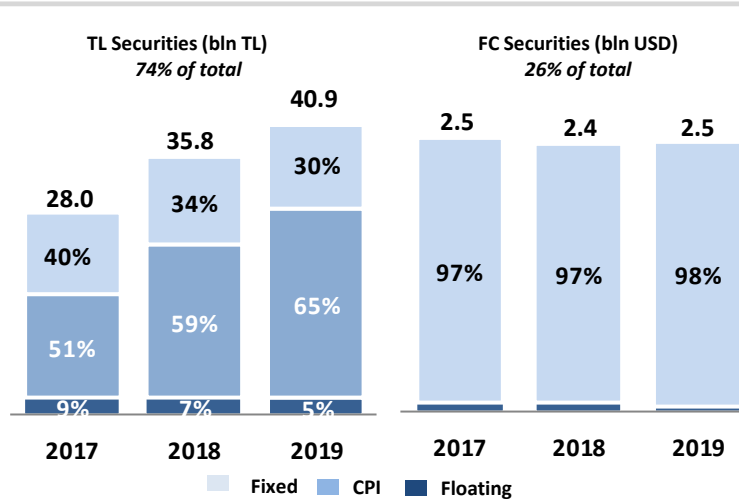


Securities

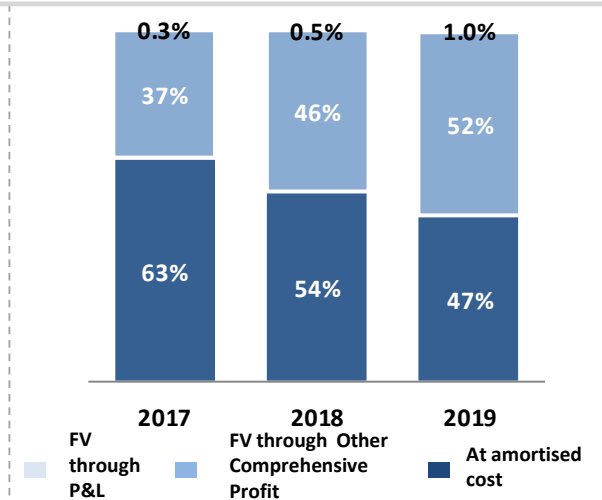
Securities/Assets



Composition by Type¹



Composition by Classification¹

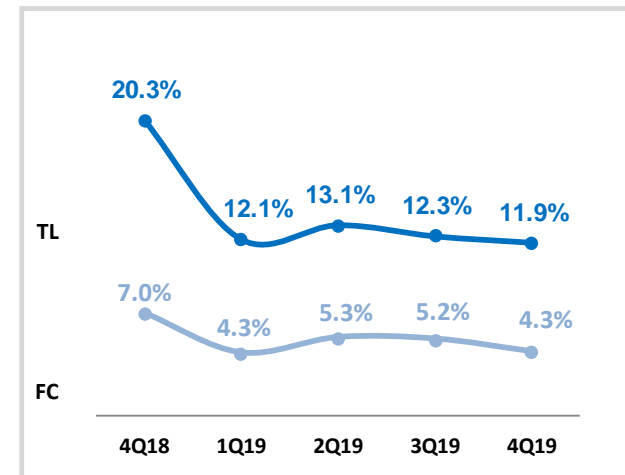


- **Securities / assets at 13.9%** with dynamically managed mix to benefit from rate environment
- **Increase in CPI linkers to benefit from higher inflation levels.** CPI-linker volume increased to TL 18.6bln in book value² (nominal: 15.6 bln TL); with a gain of TL 2,692 mln in 2019 (2018: TL 4,735 mln)

CPI linker valuation at 8.55% (9M19: 11%; 2018: 25.2%)

- **M-t-m unrealised loss at TL -199³ mln as of 2019** (TL -1,748³ mln in 2018)

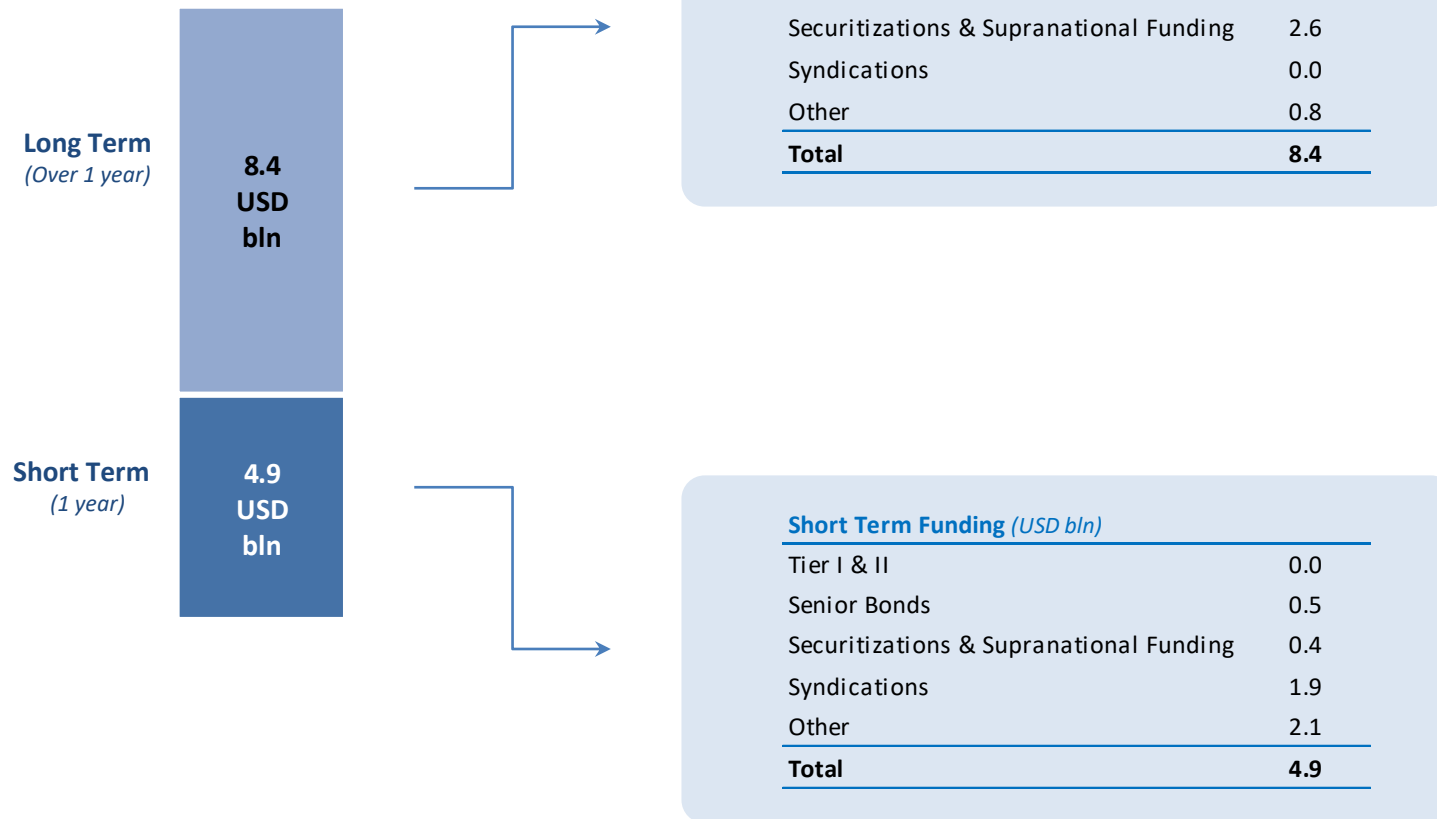
Security Yields^{1;4}



Notes:






1. Based on Bank-Only financials
2. Excluding accruals
3. Net of tax
4. CPI linker income is normalised

External FC funding structure



Notes:
Including UniCredit funding

Details of main Borrowings

International	Syndications	<p>~ US\$ 2.0 bln</p> <ul style="list-style-type: none"> ■ May'19: US\$ 350 mln and € 607 mln, all-in cost at Libor+ 2.50% and Euribor+ 2.40% for 367 days. 49 banks from 21 countries ■ Oct'19: US\$ 370 mln & € 520 mln, all-in cost at Libor+ 2.25% and Euribor+ 2.10% for 367 days. 39 banks from 21 countries 
	AT1	<p>~US\$ 650 mln outstanding</p> <ul style="list-style-type: none"> ■ Jan'19: US\$ 650 mln market transaction, callable every 5 years, perpetual, 13.875% (coupon rate)
	Subordinated Loans	<p>~US\$ 2.36 bln outstanding</p> <ul style="list-style-type: none"> ■ Dec'12: US\$ 1,000 mln market transaction, 10 years, 5.5% (coupon rate) ■ Jan'13: US\$ 585 mln, 10NC5, 5.7% fixed rate – Basel III Compliant ■ Dec'13: US\$ 270 mln, 10NC5, 7.72% – Basel III Compliant ■ Mar'16: US\$ 500 mln market transaction, 10NC5, 8.5% (coupon rate)
	Foreign and Local Currency Bonds / Bills	<p>US\$ 2.69 bln Eurobonds</p> <ul style="list-style-type: none"> ■ Jan'13: US\$ 500 mln, 4.00% (coupon rate), 7 years  ■ Feb'17: US\$ 600 mln, 5.75% (coupon rate), 5 years ■ Jun'17: US\$ 500 mln, 5.85% (coupon rate), 7 years ■ Jun'17: TL 500 mln, 13.13% (coupon rate), 3 years ■ Mar'18: US\$ 500 mln, 6.10% (coupon rate), 5 years ■ Mar'19: US\$ 500 mln, 8.25% (coupon rate), 5.5 years
	Covered Bond	<p>TL 1.97 bln out standing</p> <ul style="list-style-type: none"> ■ Oct'17: Mortgage-backed with maturity 5 years ■ Feb'18: Mortgage-backed with 5 years maturity ■ May'18: Mortgage-backed with 5 years maturity ■ Mar'19: Mortgage-backed with 5 years maturity ■ Dec'19: Mortgage-backed with 5 years maturity
Domestic	Local Currency Bonds / Bills	<p>TL 4.30 bln total </p> <ul style="list-style-type: none"> ■ Sept'19 : TL 1.40 bln , 6-months maturity, TLREF indexed ■ Nov'19 : TL 24 mln, 3-month maturity ■ Dec'19 : TL 1.87 bln , 2-month maturity ■ Dec'19 : TL 1.00 bln, 6-months maturity, TLREF indexed
	Subordinated Loans	<p>TL 800 mln total</p> <ul style="list-style-type: none"> ■ Jul'19: TL 500 mln, 10-year maturity, TRLIBOR + 100 bps  ■ Oct'19: TL 300 mln, 10-year maturity, TLREF index + 130 bps 

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