

Yapı Kredi 1H11 Earnings Presentation



Agenda

Operating Environment

- 1H11 Results (BRSA Consolidated)
- Performance of Strategic Business Units & Subsidiaries

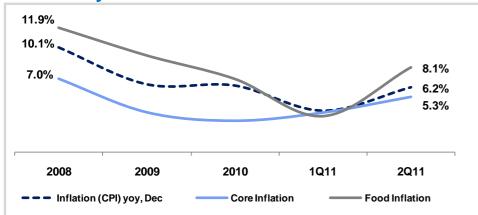
Outlook

Macroeconomic Environment

Continuation of positive growth environment with sustained low interest rates, controlled inflation and declining unemployment

	2010	1Q11	2Q11
GDP Growth (y/y)	8.9%	11.0%	6.6% ¹
Inflation (eop, y/y)	6.4%	4.0%	6.2%
CBRT Policy Rate (eop) ²	6.50%	6.25%	6.25%
Industrial Production (y/y)	13.1%	14.2%	8.1% ³
Consumer Confidence Index (eop)	91.0	93.4	96.4
Unemployment Rate	11.9%	11.5%	9.9% ⁴
Current Account Deficit / GDP	6.6%	7.5%	8.5% ^{5,6}
Budget Deficit / GDP	3.6%	2.6%	1.7% ⁶

Inflation Dynamics



- Positive growth environment albeit with some moderation expected in 2Q driven by more contained domestic demand
- Low annual inflation with some quarterly volatility driven mainly by food inflation
- CBRT's policy of sustained low interest rates supported by controlled inflation
- Industrial production still below pre-crisis levels while consumer confidence index continuing to increase
- Unemployment rate returning to precrisis single digit level posted in June 2008
- Current account deficit widening but with recent signs of slowdown in private consumption, moderation in investments and external demand
- Sustained fiscal discipline (budget deficit / GDP at 1.7%) supportive of CBRT's "low for longer" policy

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- (1) Yapı Kredi Economic Research estimate
- (2) As of May 2010, the policy rate changed to one-week lending repo rate (7.0%) from the Central Bank of Turkey (CBRT) O/N borrowing rate (6.5%)
- (3) Average of Apr'11 and May'11
- (4) Average of Mar'11, Apr'11 and May'11
- (5) May'11 Current Account Deficit
- (6) 2011 GDP estimate used for calculation

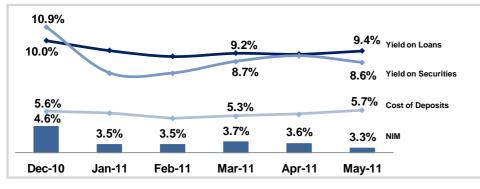
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Banking Sector

Sustained volume growth in a more regulated and competitive environment

Banking Secto	or Volume	S (as of June	2011)		
bln TL	1H11	1Q11	2Q11	1H11	
Loans	588	7%	10%	17%	
TL	417	6%	10%	17%	
FC (\$)	107	8%	4%	12%	
Deposits	649	1%	5%	6%	
TL	446	0%	5%	5%	-
FC (\$)	127	3%	0%	3%	_
Securities	277	-4%	0%	-3%	
Repo	108	12%	66%	87%	
Loans/Depos	sits	86%	91%		•
NPL Ratio		3.2%	2.9%		

NIM Evolution (as of May 2011)



Note: Banking sector data based on BRSA weekly data excluding participation banks

- Acceleration in loan growth in 2Q (10% vs 7% in 1Q) mainly driven by TL (10% in 2Q) leading to strong ytd growth (17%). FC loan growth slowing down in 2Q (4% vs 8% in 1Q in USD terms)
- Acceleration in deposit growth in 2Q (5% vs 1% in 1Q) driven by TL (5% in 2Q). Total ytd deposit growth (6%) impacted by RRR hikes and competition
- End of securities liquiditation in 2Q.
 Continued increase in repo funding (+87% ytd) for liquidity management
- Loans / deposits ratio +9pp ytd to 91% (82% at YE10) driven by widening differential between loan and deposit growth due to upfronting of private investments and consumption
- Continuation of positive trend in asset quality (NPL ratio at 2.9% vs 3.7% at YE10)
- As of May, sector NIM still under pressure impacted by increasing deposit costs despite slight recovery in loan yields. Some signs of stabilisation in securities yields

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1H11 Results (BRSA Consolidated)

Performance of Strategic Business Units & Subsidiaries

Outlook

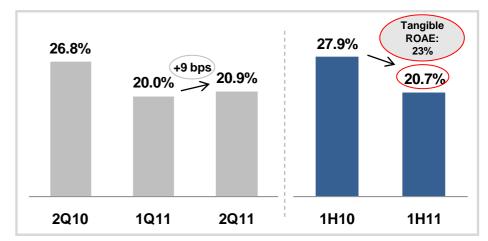
Executive Summary Balanced growth and sustained profitability

Customer Business	 Customer business focus continuing with 17% loan growth ytd, in line with budget path, driven by higher yielding loan segments including general purpose and SME in local currency retail and project finance in foreign currency loans 6% deposit growth ytd, with acceleration in 2Q driven by foreign currency deposits on the back of RRR hikes and competition Continued management focus on commercial effectiveness leading to ongoing improvement Ongoing branch expansion (19 net openings as of Jun11, 887 branches)
Profitability	 Positive revenue performance Net interest income -5% y/y due to regulatory and competitive pressure, partially compensated by +250/400bps upward loan repricing since YE10 and disciplined approach in asset gathering Strong fee performance supported by solid volume growth and focused approach Controlled cost growth
Asset Quality	Continuation of improvement trend in asset quality driven by decelerating NPL inflows and strong collections, contributing to positive evolution of cost of risk
Capital / Funding	 Increasing emphasis on diversification of funding (1.4 bln USD syndication, 1 bln TL bond) Solid CAR level maintained

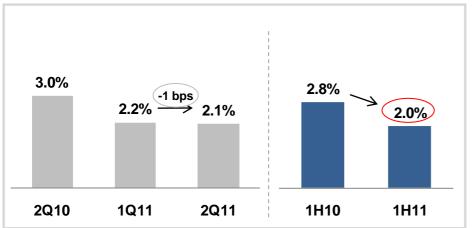
Key Performance Indicators Sound performance

Net Income (mln TL)

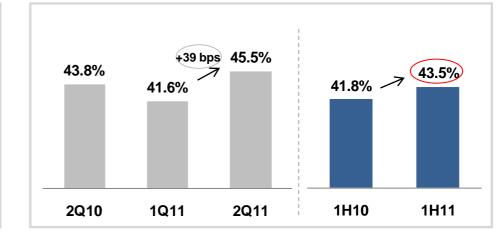




Return on Assets²



Cost / Income



(1) Calculations based on the average of current period equity (excluding current period profit) and prior year equity. Annualised

(2) Calculations based on net income / end of period total assets. Annualised

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Income Statement

		1	ł		
2Q10	1Q11	2Q11		1H10	1H11
1,566	1,708	1,510		3,140	3,218
824	885	834		1,818	1,718
742	823	676		1,322	1,500
430	451	471		830	922
622	711	687		1,312	1,398
944	997	823		1,828	1,820
185	313	138		353	451
230	256	146		319	402
759	684	685		1,475	1,369
608	532	569		1,172	1,101
	1,566 824 742 430 622 944 185 230 759	1,566 1,708 824 885 742 823 430 451 622 711 944 997 185 313 230 256 759 684	1,566 1,708 1,510 824 885 834 742 823 676 430 451 471 622 711 687 944 997 823 185 313 138 230 256 146 759 684 685	1,5661,7081,510824885834742823676430451471622711687944997823185313138230256146759684685	1,5661,7081,5103,1408248858341,8187428236761,3224304514718306227116871,3129449978231,8281853131383532302561463197596846851,475

Revenues +3% y/y driven by solid fee growth and sustained collections despite NIM pressure

- Costs +7% y/y driven by continuous cost control
- Provisions +28% y/y
- Net income at 1,101 mln TL, -6% y/y and +7% q/q

Balance Sheet

Strong evolution with continuation of customer business focus and increasing diversification of funding

bin TL	2010	1Q11	2Q11	1Q Growth	2Q Growth	ytd Growth
Total Assets	92.8	97.6	107.5	5%	10%	16%
Loans	54.2	56.6	63.7	4%	13%	17%
TL	34.6	35.6	41.1	3%	15%	19%
FC (in US\$)	13.1	13.9	14.2	6%	2%	9%
Securities	19.9	20.6	20.9	3%	2%	5%
Deposits	55.2	56.1	58.7	2%	5%	6%
ΤL	32.3	32.0	32.1	-1%	0%	0%
FC (in US\$)	15.2	15.9	16.7	5%	5%	10%
Repo	3.2	6.1	9.4	89%	54%	191%
SHE	10.7	11.2	11.8	4%	5%	10%
AUM	9.0	9.1	9.0	1%	-2%	-1%
Loans/Assets	58%	58%	59%	0 pp	1 pp	1 pp
Securities /Assets	21%	21%	19%	0 pp	-2 pp	-2 pp
Loans/Deposits	98%	101%	109%	3 рр	8 pp	10 pp
Deposits/Assets	59%	57%	55%	-2 pp	-3 pp	-5 pp
Leverage ¹	7.6x	7.7x	8.1x	-	-	-
Wholesale Borrows./Liab ²	15%	14%	15%	-1 pp	1 pp	1 pp
Group CAR	15.4%	14.4%	13.8%	-1 pp	-1 pp	-2 pp
Bank CAR	16.1%	14.9%	14.1%	-1 pp	-1 pp	-2 pp

Note: Loan figures indicate performing loans

(2) Wholesale borrowings include funds borrowed, sub-debt and marketable securities issued

- Acceleration in loan growth in 2Q (13% vs 4% in 1Q) driven mainly by TL (15% in 2Q) leading to strong ytd growth (17%). FC loan growth at 9% ytd in USD terms
- Acceleration in deposit growth in 2Q (5% vs 2% in 1Q) leading to 6% ytd growth mainly driven by FC deposits (+10% in US\$ terms). TL deposits stable impacted by RRR hikes and competition, partially offset by repo funding (+191% ytd)
- AUM relatively stable impacted by market conditions
- Loans/assets at 59% and securities/assets at 19%, confirming customer business focus
- Loans/deposits ratio at 109% on the back of further diversification of funding base (wholesale borrowings/liabilities at 15%)
- Group CAR at 13.8% and Bank CAR at 14.1%

Sea YapıKredi

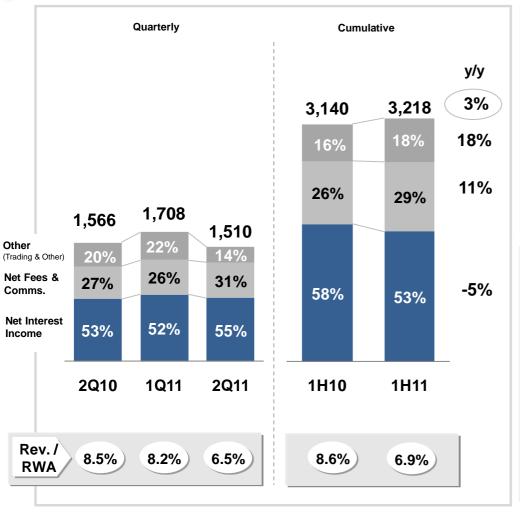
⁽¹⁾ Leverage ratio: (Total assets - equity) / equity

Total Revenues

Sustained revenue base with quality mix

Son Yapı Kredi

Revenue Composition (mln TL)



Other Income Breakdown

			1		
mIn TL	2Q10	1Q11	2Q11	1H10	1H11
Total Other Income	313	372	206	491	578
Trading & FX (net)	-31	50	-22	-53	28
Collections	197	186	133	327	319
Income from subs & other	147	136	95	217	231

- NII / revenues at 53% (vs 58% in 1H10) due to NIM pressure. Revenues / RWA impacted by relatively stable revenues y/y and acceleration of volume growth at quarter-end
- Fees / revenues up to 29% (vs 26% in 1H10)
- Other income / revenues at 18% mainly driven by:
 - **Trading / FX income** (28 mln TL in 1H11) impacted by m-t-m of hedging instruments
 - Solid collections performance (319 mln TL in 1H11)

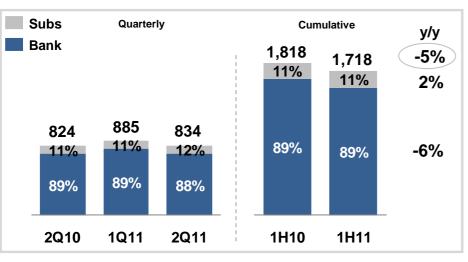
Net Interest Income

Slowdown in NIM compression in 2Q on the back of positive effect of early repricing actions on loan yields. Pressure on deposit costs

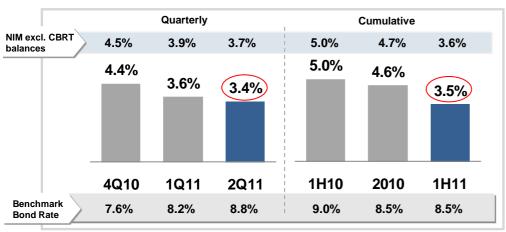
Net Interest Income (NII) (mIn TL)

Sean YapıKredi

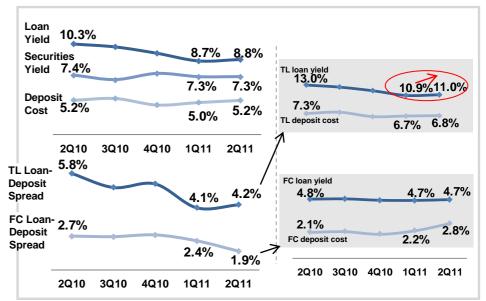
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Net Interest Margin (NIM)¹



Quarterly NIM Analysis



- NII declining 5% y/y driven by Bank (-6%)
- Cumulative NIM at 3.5% (-152 bps y/y) driven by low interest rate environment, regulation and competition
- **Quarterly NIM at 3.4%** (-23 bps q/q) resulting from:
 - Increase in TL loan-deposit spread due to early loan repricing
 - Decline in FC loan-deposit spread due to increasing FC deposit costs on the back of reduced sector liquidity
 - Stable securities yield

(1) NIM = Net interest income (NII) / Avg. IEAs

Note: NIM and yield on securities adjusted to exclude the effect of reclassification as per BRSA between interest income and other provisions related to impairment of held to maturity securities.

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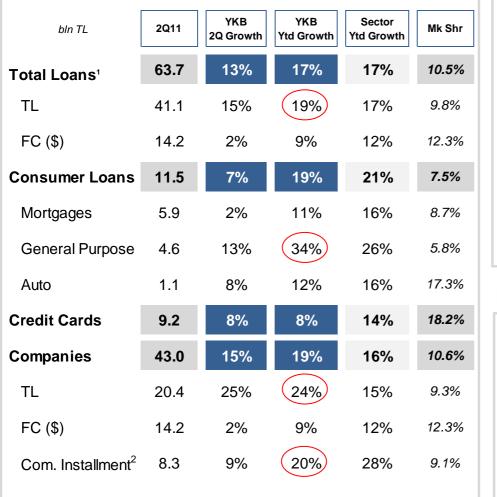
Reported NIM figures as follows. 1Q10: 5.8%, 4Q10: 4.2%, 1Q11: 3.8%, 2Q11: 3.3% Performing loan volume and net interest income used for loan yield calculations

Loans

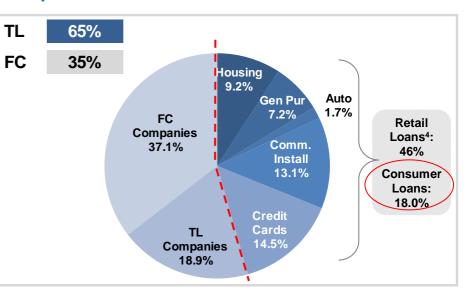
Overall growth in 1H in line with budget path driven by higher margin GPL and SME in local currency and project finance in foreign currency

Loans

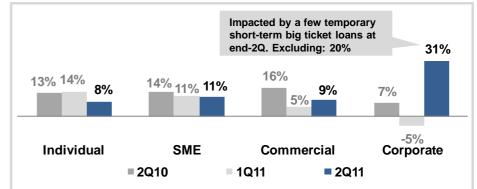
YapıKredi



Composition of Loans



Loan Growth by Business Unit³



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Note: Sector data based on weekly BRSA unconsolidated figures. Market shares based on unconsolidated figures for YKB and sector according to BRSA classification with FC-indexed loans included in TL loans

(1) Total performing loans

(2) Proxy for SME loans as per BRSA reporting. Growth adjusted for YK Nederland reclassification (1.9 mln TL at YE10)

(3) Based on MIS data. Please refer to annex for Yapı Kredi's internal segment definitions

(4) Including consumer loans (housing, general purpose, auto), commercial installment and credit cards.

Deposits

Overall growth in 1H in line with sector with increasing emphasis on demand deposits and lengthening maturity

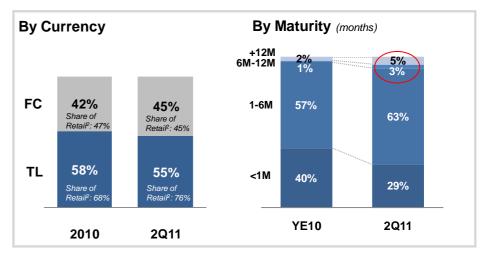
Deposits

Service YapıKredi

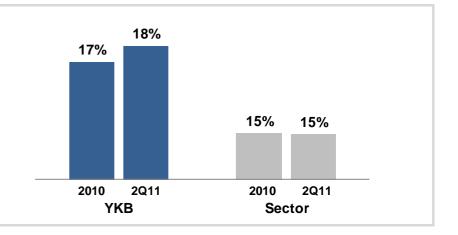
bln TL	2Q11	YKB 2Q Growth	YKB Ytd Growth	Sector Ytd Growth	Mk Shr
Total Deposits	58.7	5%	6%	6%	8.6%
π	32.1	0%	0%	5%	7.2%
FC (\$)	16.7	5%	10%	3%	11.7%
Customer Deposits ¹	57.0	4%	7%	6%	8.9%
Demand Deposits	10.4	10%	9%	6%	10.1%
AUM	9.0	-2%	-1%	1%	18.0%

- Total deposits +6% ytd (in line with sector) driven by FC deposits (10% in US\$ terms). TL deposits stable impacted by RRR hikes and competition. Strong increase in share of retail² in total TL deposits (76% vs 68% at YE10)
- Solid demand deposit growth (9% vs 6% sector) leading to increase in demand deposit / total deposits ratio (18%)
- AUM relatively stable impacted by market conditions

Composition of Total Deposits



Demand Deposits / Total Deposits



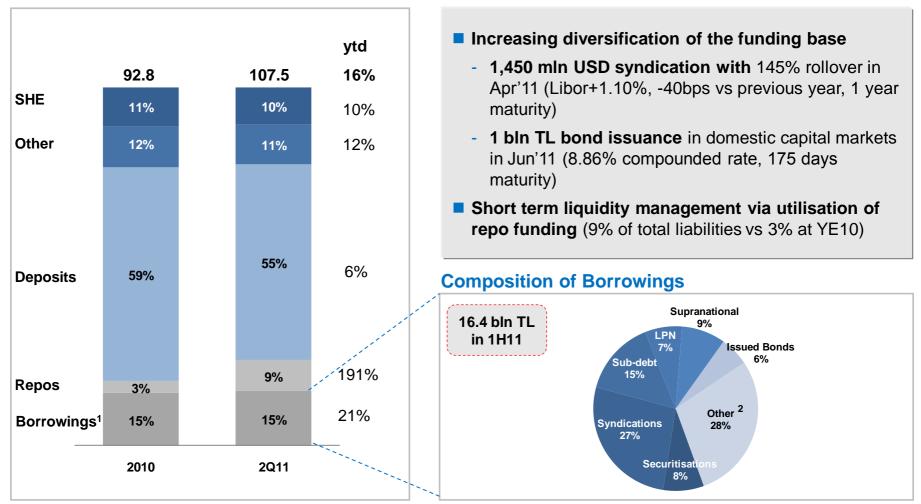
Note: Sector data based on weekly BRSA unconsolidated figures. Market shares based on unconsolidated figures for YKB and sector

(2) Retail includes SME, mass, affluent and private. Based on MIS data

⁽¹⁾ Customer deposits exclude bank deposits

Funding Further diversification of the funding base

Liability Composition (bln TL)



(1) Includes funds borrowed, sub-debt and marketable securities issued. Please refer to annex for details on international borrowings

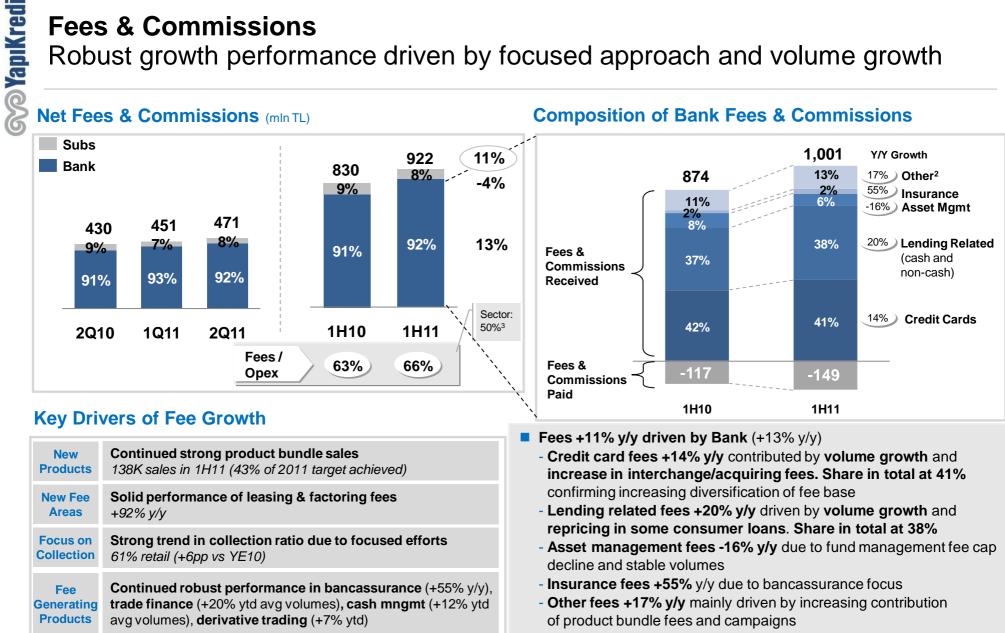
(2) Other includes eximbank, postfinancing loans and subsidiaries

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VapiKredi

Fees & Commissions

Robust growth performance driven by focused approach and volume growth



Subs fees impacted by fund management fee cap decline (-4% y/y)

Total Bank fees received as of 1H11: 1,001 mln TL (874 mln TL in 1H10). Total fees paid as of 1H11: 149 mln TL (117 mln TL in 1H10) (1)

(2) Other includes account maintenance, money transfers, equity trading, campaign fees, product bundle fees etc.

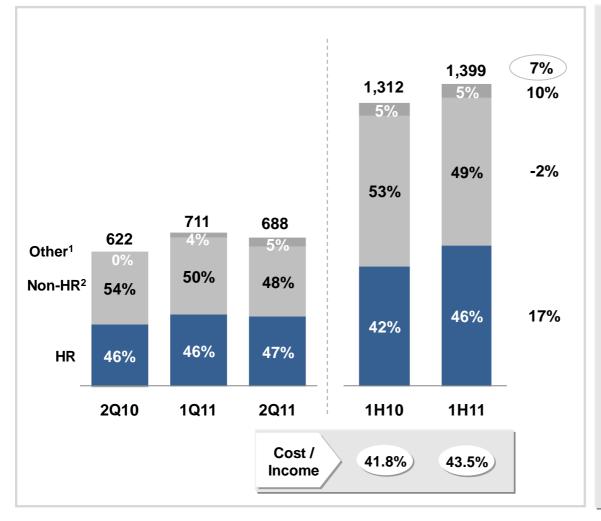
(3)As of May 2011

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Operating Costs

Continuation of controlled cost growth

Total Operating Costs (mln TL)

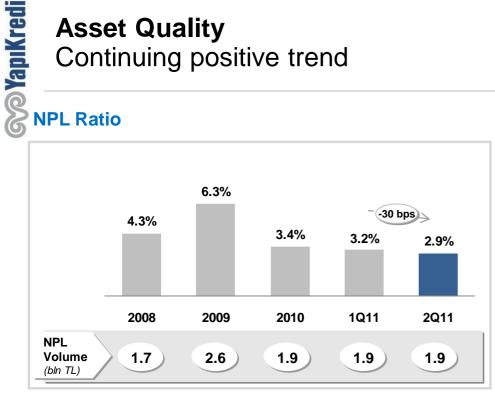


- Total costs +7% y/y; +6% excluding one-offs³, in line with inflation
- HR costs +17% y/y impacted by bonus payments in 1Q11 (+12% y/y excluding one-offs³)
 - Number of employees at 14,547 (+136 vs YE10) driven by branch expansion
- Non-HR costs -2% y/y⁴ impacted by one-off items in 1H10 (NPL sale legal fees and non-cash loan general provisions), +1% y/y excluding one-offs³
 - Number of branches at 887, +19 net openings in 2Q, +2% ytd. Market share at 9.1%
- Other costs 10% y/y driven by stabilised pension fund deficit⁵ and effective management of Worldcard loyalty points

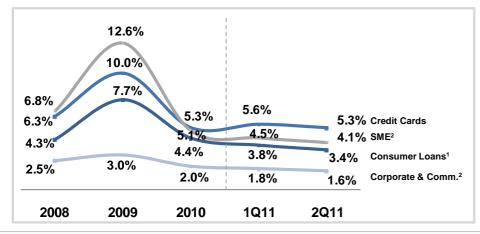
- (1) Other includes pension fund provisions and loyalty points on Worldcard
- (2) Non-HR costs include HR related non-HR, advertising, rent, SDIF, taxes and depreciation
- (3) One-offs in 1Q10: NPL sale legal fees (9.2 mln TL), non-cash loan general provisions (13 mln TL) in non-HR costs 1Q11: variable compensation (30 mln TL) in HR costs
- (4) Including branch tax: 1Q10: 40 mln TL, 1Q11: 44 mln TL
- (5) Obligation to provide all qualified employees with pension and post-retirement benefits, calculated annually by an independent actuary registered with the Undersecretariat of the Treasury

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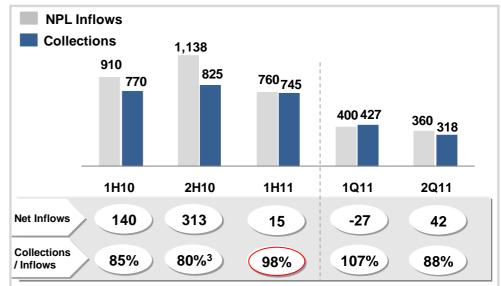
Asset Quality Continuing positive trend



NPL Ratio by Segment



Asset Quality Flows (mln TL)



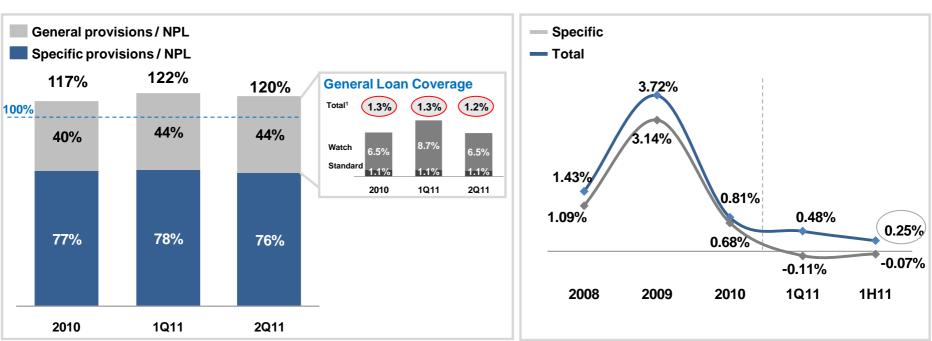
- NPL ratio down to 2.9% (vs 3.4% at YE10), in line with sector, driven by decelerating NPL inflows, strong collections and solid loan growth
 - NPL ratio improving in all segments with deceleration in NPL flows
- Collection/inflows at 98% in 1H11 on the back of declining NPL inflows and strong collections performance

- Including cross default. If excluding, 2Q11: 2.8% (1)
- As per YKB's internal segment definition, SMEs: companies with annual turnover <5 mln USD. Corporate & Commercial: companies with annual (2) turnover >5 mln USD

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Excluding one large commercial position (fully provisioned including collaterals) booked as NPL in 3Q (3)

So YapıKredi Provisioning and CoR Strong NPL coverage and improving cost of risk driven by continuation of positive asset quality



Specific and General Provisioning

Cost of Risk² Cumulative net off collections

Total coverage of NPL volume at 120% (including specific and general provisions)

- Specific coverage at 76% (-1pp vs YE10) driven by improving asset quality
- Generic coverage of total performing loans at 1.2% (vs 1.3% at YE10)
- Total cost of risk (net off collections) at 0.25% (vs -0.03% in 1H10)

(1) Coverage of total performing loans

(2) Cost of risk = (total loan loss provisions - collections) / total gross loans

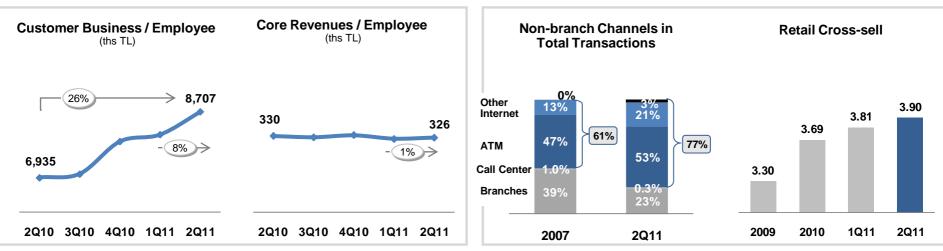
Note: General provisions / NPL= (standard + watch provisions) / NPL

Total general provisions / performing loans = (standard + watch provisions) / performing loans

Commercial Effectiveness

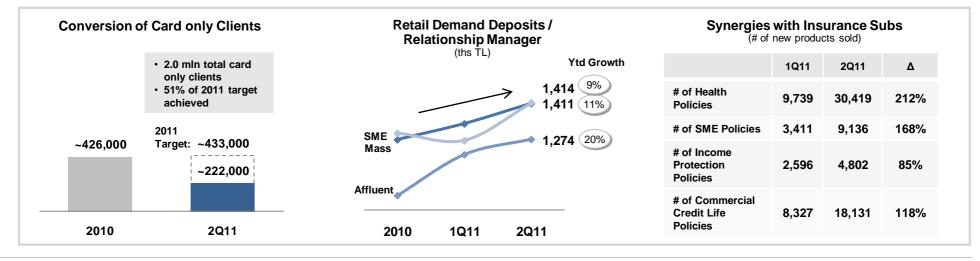
Ongoing initiatives resulting in continuous improvement

Productivity



Systems / Efficiency

Products / Services



* Other includes POS, mobile etc.

Note: BRSA Bank-only figures used for commercial effectiveness indicators. All other figures based on MIS data

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Agenda

Operating Environment

1H11 Results (BRSA Consolidated)

Performance of Strategic Business Units & Subsidiaries

Outlook

Performance of Business Units

VapıKredi	Strong	g perforn	nance of r	· •	orate and con	mmercial. Cards impacted by decline mpacted by difficult market conditions
2	Weight evenues ¹	in Bank Customer Business ²		Revenues (min TL)	Y/Y (1H10 – 1H11)	Drivers of revenue growth
	40%	35%	Retail ³	9	44 22%	 Revenues driven by high margin loan growth, early loan repricing and robust fees (19 %y/y). Solid performance by SME (28% y/y) followed by Mass (21% y/y) compensating affluent (stable y/y)
	10% V	7% V	Credit Cards⁴	229	-37%	Revenues impacted by lower cap rates (-32bps), decline in revolving ratio and increased cost of funding
	3%	13%	Private	68	-20%	Revenues impacted by contraction in AUM volumes and derivative products together with decrease in mutual fund cap rates impacting fee performance (-19% y/y)
	6% V	18%	Corporate	140	20%	Revenues driven by volume growth
	20%	23%	Commercial	469	9%	Revenues driven by selective lending approach and continuation of competitive environment
	(2) Cust		sury and other ans + Deposits + AUM			📀 KOÇ 🔗 UniCredit Group

Retail includes individual (mass and affluent) and SME banking (3)

(4) Net of loyalty point expenses on World cards

Note: all figures based on MIS data

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Solution YapıKredi

Performance of Subsidiaries

Strong profitability performance at core product factories. YK Portföy impacted by decrease in mutual fund cap rates. Robust performance at insurance subsidiaries

8		Revenues (mln TL)	Revenue (y/y growth)	ROE	Sector Positioning	Key Highlights
	YK Leasing	96	13%	19%	#1 in total transaction volume (18.9% mkt share)	 Strong revenue performance driven by increased business volume on the back of enhanced synergies with SME segment
Core Product	YK Factoring	31 ¹	36% ¹	67%	#1 in total factoring volume (19.1% mkt share) ⁴	 Revenue performance positively impacted by higher net interest income and strong fee performance
Factories	YK Yatırım	89 ²	0%²	55%	#3 in equity transaction volume (5.5% mkt share)	 Revenue performance impacted by competitive environment in equity trading
	YK Portföy	36	-11%	126%	#2 in mutual fund volume (17.4% mkt share)	 Revenue contraction due to decrease in mutual fund cap rates
Insurance	YK Sigorta	88 ³	30% ³	27%	#2 in health insurance (14.8% mkt share) ⁵	 Strong revenue growth driven by higher premium generation and improving technical margins on the back of focus on high margin segments
Subs	YK Emeklilik	56	19%	30%	#5 in life insurance ⁶ #3 in private pensions ⁶	 Revenue growth driven by above sector pension fund volume growth and improving performance in life insurance segment
	YK Azerbaijan	15	10%	12%	335 mln TL total assets	 Positive revenue performance driven by strong volume growth compensating for margin pressure
International Subs	YK Moscow	13	-13%	10%	333 mln TL total assets	 Revenues impacted by ongoing margin pressure
	YK NV	39	-3%	10%	3.7 bln TL total assets	 Revenues impacted by decrease in securities income due to continuation of TL bond portfolio sales

(1) Including dividend income from YK Sigorta. Revenue growth adjusted with dividend income

(2) Including dividend income from YK Portföy. Revenue growth adjusted with dividend income

(3) Including dividend income from YK Emeklilik. Revenue growth adjusted with dividend income (4) As of Mar'11

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(5) As of May'11

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(6) 5.4% life insurance market share as of May'11; 16.0% private pension market share as of June'11

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Operating Environment

1H11 Results (BRSA Consolidated)

Performance of Strategic Business Units & Subsidiaries

Outlook

2H11 Outlook

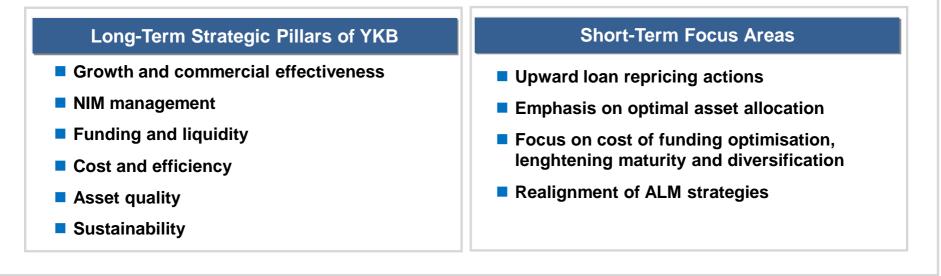
Son YapıKredi

Slowdown in sector loan growth expected in 2H with increasing focus on profitability in a more rational environment

MACRO	 Moderation in economic activity on the back of contained domestic demand and weak external demand impacted by regulatory actions and global uncertainty (2011E GDP growth: 5.8%) Sustained low inflation despite possible short-term acceleration in core inflation (2011E inflation: 6.9%) Improvement in current account deficit in 4Q on the back of CBRT policy mix and regulatory actions CBRT policy rate hike expected to be postponed to 2012
SECTOR	 Significant slowdown in loan growth in 2H accompanied by lessened funding pressure (2011E loan growth: 25%, deposit growth: 15/17%) resulting in reduced NIM pressure vs 1H (2011E: -80/100 bps vs 2010) Positive asset quality trend to continue (2011E CoR < 2010 level)
YKB	 Continuation of volume growth in line with CBRT guidance (2011E loan growth: 25%, deposit growth: 15/20%) Acceleration of funding diversification (further eurobond and TL bond issuances) NIM to progressively improve in 2H11 on the back of positive effect of upward loan repricing subject to more rational deposit competition (2011E: -80/100 bps vs 2010) Continued emphasis on fee generation (2011E: ~15%) Controlled cost growth (2011E: in line with inflation) Asset quality to remain strong, in line with sector trend Ongoing branch expansion to reach 50/60 openings by end of 2011

Strategy YKB confirms long-term strategic pillars while effectively managing the new environment in the short-term

- New operating environment highly impacted by intensification of regulations / fierce competition with implications on banking sector profitability:
 - **Short-term**: Significant pressure on profitability via acceleration of expected structural NIM compression trend in banking sector, calling for more rational behaviour by banks
 - **Long-term**: Full impact on profitability subject to future evolution of regulatory landscape and competitive dynamics
- Despite short-term uncertainty, Turkey's prospects structurally positive with strong macroeconomic fundamentals (taking into account potential risks on CAD, inflation) and underpenetrated / healthy banking sector
- In this context, Yapı Kredi will continue its focus on achieving long-term strategic pillars while effectively managing the new environment in the short-term



Agenda

Operating Environment

1H11 Results (BRSA Consolidated)

Performance of Strategic Business Units & Subsidiaries

Outlook







Agenda

Detailed Performance by Strategic Business Unit

Other Details

Definitions of Strategic Business Units

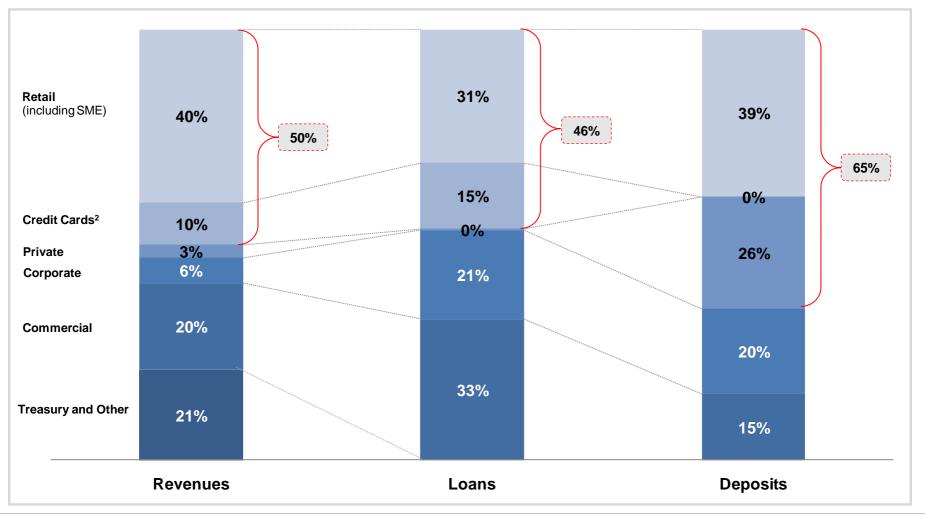
Retail:

- SME: Companies with turnover less than 5 mln USD
- Affluent: Individuals with assets less than 500K TL
- Mass: Individuals with assets less than 50K TL
- **Commercial:** Companies with annual turnover between 5-100 mln USD
- **Corporate:** Companies with annual turnover above 100 mln USD
- Private: Individuals with assets above 500K TL

Performance by Strategic Business Units

Diversified revenue mix with retail focused loan and deposit portfolio

Revenues and Volumes by Business Unit¹ 1H11 (Bank only)



Note: Loan and deposit allocations based on end of period volumes (source: MIS data). All SBU figures based on 1H11 segmentation criteria

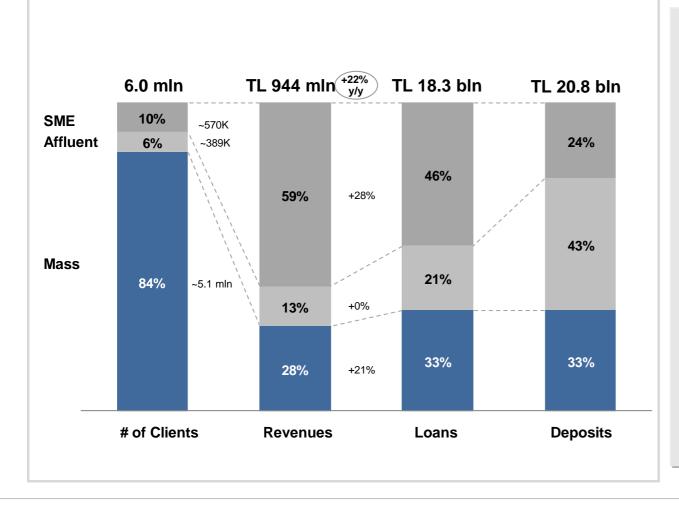
(1) Please refer to definitions of Business Units

(2) Net of loyalty point expenses on World card

Retail Banking

~60% of retail banking revenues generated by SME business

Retail Banking Composition (1H11)



- ~570K active SME clients generating 59% of total retail revenues (+28% y/y growth), 46% of retail loans and 24% of retail deposits
- ~5.1 mln active banking clients in mass segment generating 28% of total retail revenues (+21% y/y growth) and 33% of both retail loans and deposits
- ~389K affluent clients generating 13% of total retail revenues, 21% of retail loans and 43% of retail deposits

Service YapıKredi

Retail (Mass & Affluent)

Revenues driven by high margin loan growth, early loan repricing and robust fee performance

TL mln	1H11	ytd	
Revenues	382	14% y/y	€
Loans	9,819	23%	€
Deposits	15,695	7%	♠
AUM	2,840	7%	€
% of Demand in Retail Deposits	16.8%	1.1 pp	
% of TL in Retail Deposits	76.6%	0.5 pp	
% of TL in Retail Loans	99%	0.3 pp	

- Revenues +14% y/y driven by robust loan growth in high margin areas, especially general purpose and strong fee performance (19% y/y)
- Loans +23% ytd mainly driven by general purpose loans (+34%)
- Deposits +7% ytd driven by TL deposits (+8%)
- Consumer Ioan NPL ratio down to 3.4%² (vs 3.8% at 1Q11) driven by deceleration in NPL inflows and positively impacted by volume growth

(2) Excluding cross default

Note: Volumes (loans, deposits and AUM) based on end of period data except for revenues/customer business ratio which is based on 3 month average. MIS data.

⁽¹⁾ Customer business: Loans + Deposits + AUM

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Retail (SME)

Revenues driven by strong volume growth and robust fee performance

TL n	nin	1H11	ytd	
Revenues		563	28% y/y	€
Loans		8,498	24%	♠
Deposits		5,095	4%	€
AUM		772	1%	♠
% of Demand in S	SME Deposits	43.3%	1.4 pp	
% of TL in SME D)eposits	74.4%	-0.2 pp	
% of TL in SME L	.oans	96%	0.1 pp	

Revenues +28% y/y driven by strong volume growth and robust fee performance (25% y/y)

- Loans +24% ytd driven by focused approach and increased commercial effectiveness
- **Deposits +4% ytd** driven by TL(+4%)
- SME NPL ratio down to 4.1% (vs 4.5% at 1Q11) driven by deceleration in NPL inflows and positively impacted by volume growth

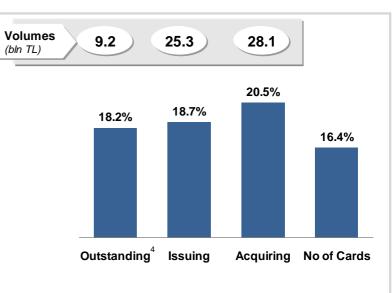
Note: Volumes (loans, deposits and AUM) based on end of period data except for revenues/customer business ratio which is based on 3 month average. MIS data.

Credit Cards

Revenues impacted by continued decline in cap rates and lower revolving ratio

TL mln	1H10	1H11	ytd	
Revenues	412	283	-31% y/y	Ŷ
Net Revenues ¹	364	229	-37% y/y	₽
# of Credit Cards (mln) ²	7.7	8.0	3%	
# of Merchants (ths)	315	321	5%	ᡎ
# of POS (ths)	378	418	7%	倉
Activation	84.6%	84.7%	0.0 pp	

Volumes and Market Shares³



~626K new World cards issued in 1H11

- Net revenues¹ impacted by continued decline in cap rates (-32 bps in 1H11) in a stable interest rate environment, lower revolving ratio and higher cost of funding
- **Credit Card NPL ratio down to 5.3%** (vs 5.6% in 1Q11) on the back of **decelerating inflows**

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⁽¹⁾ Net of loyalty point expenses on World card

⁽²⁾ Including virtual cards (2009: 1.5 mln, 2010: 1.5 mln, Jun'11: 1.5 mln)

⁽³⁾ Market shares and volumes based on bank-only 6-month cumulative figures

⁽⁴⁾ Based on personal and corporate credit card outstanding volume. Retail credit card outstanding volume (excluding corporate) market share: 18.2%

Private

WapiKredi

Revenues impacted by contraction in AUM volume and derivative products as well as decrease in mutual fund cap rates

TL mln	1H11	ytd	
Revenues	68	-20% y/y	₽
Loans	221	-9%	₽
Deposits	13,872	23%	€
AUM	2,350	-26%	₽
% of Demand in Priv. Deposits	4.4%	-1.1 pp	
% of TL in Priv. Deposits	60.5%	0.5 pp	
% of TL in Priv. Loans	75%	-1.3 pp	

Revenues -20% y/y driven by contraction in AUM volume and derivate products due to volatility in financial markets as well as decrease in mutual fund cap rates

- Deposits +23% ytd driven by TL (+24%) and FC (+15% in USD terms)
- Loans -9% ytd driven by both TL and FC (~-10%)
- Continued focus on leveraging on product factories in distribution of asset management and brokerage products with further development of existing customer base and customer acquisition

Note: Volumes (loans, deposits and AUM) based on end of period data except for revenues/customer business ratio which is based on 3 month average. MIS data.

Commercial

Revenues driven by selective lending approach on the back of competitive environment

TL mln	1H11	ytd	
Revenues	469	9% y/y	♠
Loans	19,359	14%	♠
Deposits	8,238	5%	1
AUM	216	-3%	₽
% of Demand in Com. Deposits	33.2%	-2.2 pp	
% of TL in Com. Deposits	42.8%	-2.2 pp	
% of TL in Com. Loans	30%	-1.3 pp	

Revenues +9% driven by **selective lending approach** in a competitive environment

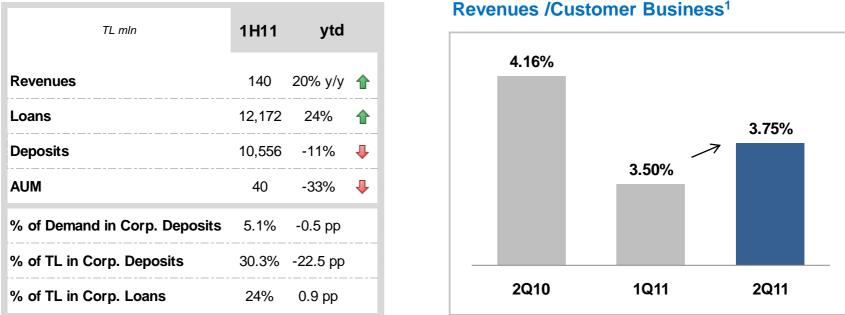
- **Loans +14% ytd** driven by TL (10% ytd) and FC (+11% ytd in USD terms)
- Deposits +5% ytd driven by FC deposits in USD terms (+4% ytd in USD terms). TL deposits stable
- **Sound asset quality maintained** (Corporate/Commercial NPL ratio at 1.6%)

(1) Customer business: Loans + Deposits + AUM

Note: Volumes (loans, deposits and AUM) based on end of period data except for revenues/customer business ratio which is based on 3 month average. MIS data.

Corporate

Revenues driven by volume growth



Revenues /Customer Business¹

- **Revenues +20% y/y** driven by loan growth and disciplined pricing approach compensating for margin pressure
- **Loans 24% ytd** driven by balanced growth in TL (+28% ytd) and FC loans (+16% ytd in USD terms)
- **Deposits -11% ytd** due to contraction in TL deposits (-49% ytd) in view of reserve requirement hikes
- **Sound asset quality maintained** (Corporate/Commercial NPL ratio at 1.6%)

Note: Volumes (loans, deposits and AUM) based on end of period data except for revenues/customer business ratio which is based on 3 month average. MIS data





Agenda

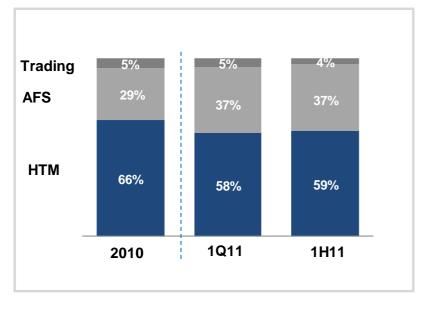
Detailed Performance by Strategic Business Unit

Other Details

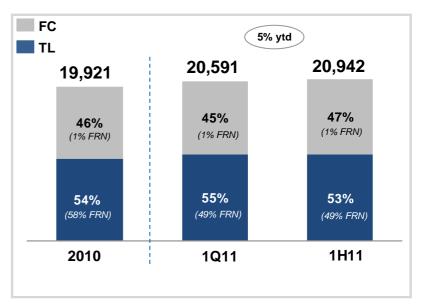
Securities

59% of securities portfolio invested in HTM

Securities Composition by Type



Securities Composition by Currency (TL mln)



- Share of Held to Maturity (HTM) at 59% (vs 58% in 1Q11). HTM mix in total securities higher at bank level at 62%
- Share of securities in total assets down to 19% (vs 21% in 1Q11)
- Share of TL securities in total securities at 53% (vs 55% in 1Q11)

Borrowings

International	Syndications	 USD 2.7 bln outstanding Apr 11: ~USD 1.45 bln, Libor +1.1% bps all-in cost, 1 year Sept 10: ~USD 1.25 bln, Libor + 1.30% bps all-in cost, 1 year 					
	Securitisations	 USD 825 mln outstanding Dec 06 and Mar 07: ~USD 365 mln, 6 wrapped notes, 7-8 years, Libor+18-35 bps Aug 10 - DPR Exchange: ~USD 460 mln, 5 unwrapped notes, 5 years 					
	Subordinated Loans	 €1,050 mln outstanding Mar 06: €500 mln, 10NC5, Libor+2.00% p.a. Apr 06: €350 mln, 10NC5, Libor+2.25% p.a. Jun 07: €200 mln, 10NC5, Libor+1.85% p.a. 					
	Loan Participation Note	 USD 750 mln Loan Participation Note (LPN) Oct 10: 5.1875% (cost), 5 years 					
	Multinational Loans	 Sace Loan - Jan 07: €100 mln, all-in Euribor+1.20% p.a, 5 years EIB Loan - Jul 08-Dec 10: €350 mln, 5-15 years IBRD (World Bank) Loan - Nov 08: USD 25 mln, Libor+1.50% p.a, 6 years 					
Domestic	TL Bond	 TL 1 bln bond issue Jun 11: 8.86% compounded cost, 175 days maturity 					